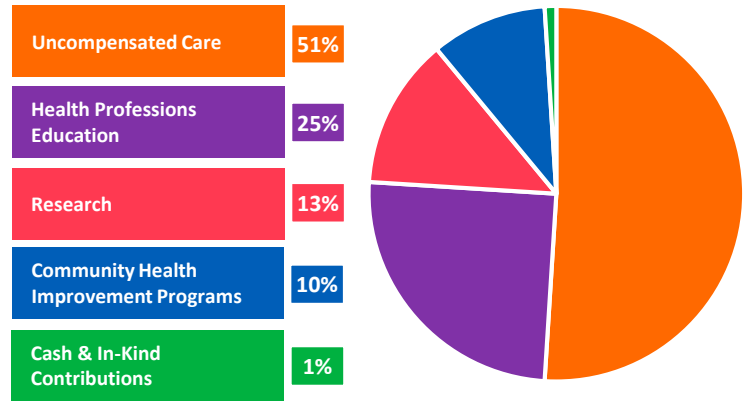


Arkansas Children's Hospital has a long legacy of supporting children's health needs around the state through its community benefit activities.

A community benefit is a program or service that addresses one or more of these objectives:

- Enhances the health of the community.
- Improves access to health care.
- Advances medical and health knowledge.
- Relieves or reduces the burden of government or other community efforts.

The resources designated and used in community benefit efforts are classified into five broad categories:



The total community benefit investment for Arkansas Children's Hospital was \$66 million for Fiscal Year 2017, which was 11.9% of operating expenses for the hospital.

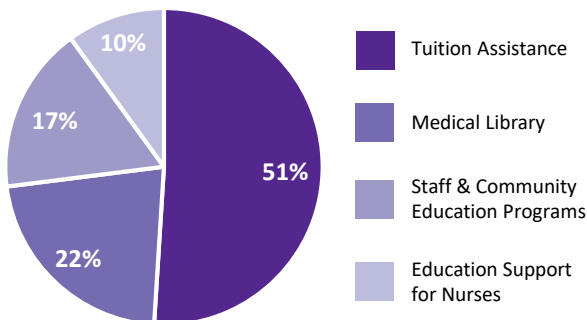
Uncompensated Care

- Provided \$34 million of uncompensated care which includes charity care, unreimbursed Medicaid, and subsidized health services

Health Professions Education

- Trained and educated current and future physicians, nurses, dentists, allied health and public health professionals

Types of Health Professions Education



Research

- Enabled discovery to improve health by underwriting the work of the Arkansas Children's Research Institute
- Supported ACH nursing staff time spent on research, presentations, and research infrastructure
- Facilitated groundbreaking research by ACH nurses to develop new ways to serve patients and families:

"Nurse researchers hope to learn through parent interviews if heartbeat music therapy helps with parental bereavement by creating musical legacies. The sound of the child's heartbeat is added to the patient's parent or guardian's favorite music. These legacies may help grieving parents preserve the bond and relationship with their child long after the child's death."

- Dr. Marlene Walden

Putting a face on our impact:

A young adolescent patient, David, was living with a learning disability and many chronic health issues like asthma, a seizure disorder and depression. David's poor health and lack of appropriate supports through his school was negatively affecting his ability to learn. His family had been unable to successfully obtain school district approval to secure appropriate accommodations for him. In the fall of 2016, during a visit to ACH his family was referred to the Medical-Legal Partnership where the legal team began to work on turning things around for David and his family. The legal team mediated with the school district on behalf of David's family and secured access to special education classrooms along with trained staff and support. David's story is just one of many that demonstrates how the Medical-Legal Partnership is helping make sure children and adolescents have access to legal services that can ensure a healthier tomorrow!

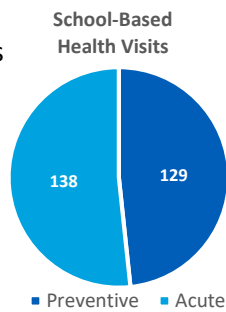
Community Health Improvement Programs

The hospital's 2016 Community Health Needs Assessment outlined child health priority areas. Community health improvement activities addressed these priority areas. Below are selected accomplishments for Fiscal Year 2017.

Access to Care

Bringing clinical care close to home

- Provided over 200 health care visits to students at Franklin Elementary in Little Rock and Angie Grant Elementary in Benton
- Removed barriers to access care for patients by providing 15 Spanish language interpreters and 36 financial counselors at ACH
- Answered over 25,000 phone calls to the after-hours Kids Care Line



Mental Health & Substance Use

Bridging gaps among systems serving children

- Engaged Natural Wonders partner organizations in conversation about system changes and coordination
- Began a partnership with DCFS to implement SafeCare, a home visiting program proven to prevent foster care placement

Social Issues

Addressing root causes of poor health

- Implemented social needs screener and resource connection in Circle of Friends and Southwest Little Rock clinics
- Piloted social needs screener in private clinics in Camden, De Queen, Paragould and Little Rock (Natural Wonders Innovation Fund project)
- Closed 841 cases to address health-harming legal needs for patients through the Medical-Legal Partnership, a collaboration with Legal Aid of AR and Walmart

Food Security

Eliminating childhood hunger

- Distributed 22,110 summer and afterschool meals to children at RiverBend with USDA support
- Partnered with SNAP and WIC to enroll patients' families in food assistance programs while at the hospital
- Educated over 4,000 students and adults with Cooking Matters and Pop-Up Cooking Matters classes, in partnership with the AR Hunger Relief Alliance

Immunization

Preventing unnecessary illness for children

- Rebooted the Arkansas Immunization Action Coalition's childhood immunization subgroup and engaged more than 80 immunization partners
- Solved long-standing question regarding how to enable school nurses to enter immunization registry data (Natural Wonders Innovation Fund project)

Childhood Obesity

Fighting back against chronic disease

- Inspired movement for students in 100% of public elementary schools in AR through GoNoodle
- Empowered 24 schools in 12 counties to address nutrition and physical activity through Coordinated Approach to Child Health and OrganWise Guys program
- Harvested 2,852 pounds of produce in the ACH Community Garden for Helping Hand Food Pantry

Reproductive Health

Focusing on healthy births

- Piloted "Preventing teen pregnancy in Arkansas: A community toolkit" in Magazine, Lavaca, Yellville and Camden (Natural Wonders Innovation Fund project)

Parenting Supports

Building a healthy home life for children

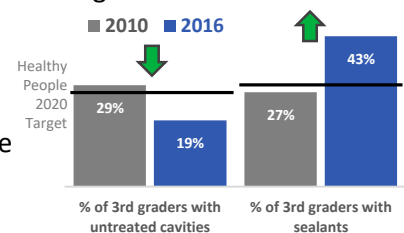
- Explored connection between Adverse Childhood Experiences and parenting practices through a phone survey (Natural Wonders Innovation Fund project)
- Connected 6,900 families in 73 counties with home visiting programs proven to deliver positive outcomes

Oral Health

Making smiles brighter

- Provided 1,698 mobile dental visits and 6,645 dental sealants in school based-settings

- Celebrated that Arkansas is now positively exceeding 2 of the 3 Healthy People 2020 benchmarks



Child Injury

Tackling the leading cause of death for children

- Trained AR birthing hospitals on safe sleep practices, with 63% achieving national certification by Cribs for Kids, in partnership with the AR Dept. of Health
- Supported Brothers United, a partnership with the AR Department of Health, to engage African-American fraternity members in infant mortality prevention (Natural Wonders Innovation Fund project)

Cash & In-Kind Contributions

- Supported nonprofit organizations in Arkansas to improve children's health
- Donated to more than three dozen nonprofit events and causes that align with community needs
- Contributed materials, supplies and in-kind services to community events