2023 Quick Reference for Referring Providers
Arkansas Children’s Inc. is the only hospital system in the state solely dedicated to caring for children, which allows us to uniquely shape the landscape of pediatric care in Arkansas. The system includes:

- Arkansas Children’s Hospital (ACH) in Little Rock
- Arkansas Children’s Northwest (ACNW) in Springdale
- Arkansas Children’s Care Network

• Arkansas Children’s Foundation
• Arkansas Children’s Research Institute

### Strategy Team

Arkansas Children’s is committed to meeting the needs of referring physicians. The physician liaison team travels the state to visit pediatricians, family practice providers and specialists to share information about Arkansas Children’s programs and services.

Please call your physician liaison for help with Healthy Planet Link access, general questions and concerns, troubleshooting for issues with appointments, referrals or reaching Arkansas Children’s physicians or if your clinic information changes (moves location, new providers, etc.).

**Clay Shuffield**  
**Director of Growth Initiatives**  
Office: 501-364-3406  
shuffieldtc@archildrens.org

**Stephanie Pinkerton**  
**Physician Liaison, Northwest**  
Cell: 479-644-9898  
pinkertonsj@archildrens.org

**Samantha Hathaway**  
**Physician Liaison**  
Cell: 501-514-0265  
hathawayse@archildrens.org

**Erica Bowman**  
**Physician Liaison**  
Cell: 501-425-8958  
mondayee@archildrens.org
Statewide Services

Angel One Transport
24 hours a day
800-ACH-HELP (800-224-4357)
501-364-6429
Angel One Transport services are available 24 hours a day to meet your transport needs. Our trained dispatch personnel will connect you with an accepting physician in the intensive care service needed.

Arkansas Children’s Operations Center
24 hours a day
888-764-5437 (kids)
The new Arkansas Children’s Operations Center offers a one-call transfer system, providing a centralized entry point to all Arkansas Children’s facilities, streamlining the transfer process. Referring physicians are connected directly, eliminating the maze of phone calls for patient transfer.

Neonatal Consultation
24 hours a day
800-ACH-HELP (800-224-4357)
Consultations with our neonatologists are available 24 hours a day. Angel One dispatch personnel will contact you with a neonatologist via telephone or through telemedicine to discuss your patients.

Provider to Provider Consultation
24 hours a day
501-364-1100
Hospital operators can set up physician-to-physician calls.

Arkansas Children’s Care Network
Arkansas Children’s Care Network (ACCN) will fundamentally transform health care delivery for the children of Arkansas through a physician-led Clinically Integrated Network (CIN) comprised of health care professionals who provide coordinated and accountable pediatric care supported by a sustainable financial model. This network improves quality, access, patient/family experience, and affordability of health care while also increasing physician engagement and satisfaction. ACCN is the nation’s first statewide pediatric CIN, promoting collaboration among primary care and specialty providers who treat children across Arkansas. ACCN enables its partners to work together in a clinically integrated manner, using common health protocols and pathways so that each child receives quality care at the most appropriate location.

Learn more: accnconnect.org
Healthy Planet Link

Healthy Planet is a secure web portal that connects you to information stored in our EMR for your referred and admitted patients.

- Access patients’ results, notes, orders and more
- Request appointments/refer patients
- Place lab and imaging orders
- Receive automatic messages about important patient events
- No software to install

To sign up, please choose a site administrator for your clinic and have them visit: archildrens.org/healthyplanet They will be sent login information and can then add other users. For help with Healthy Planet Link, please contact your physician liaison.

Nursery Alliance

The Nursery Alliance creates networking and learning opportunities for members of the alliance and the Arkansas Children’s health system to work together to improve the health and well-being of babies and their families. Neonatologists at ACH provide consultations to physicians, educational support, quality data review, implementation of best practices in collaboration with ACH and provide training as needed to help member hospitals provide the best care possible. ACH nurses and other key interdisciplinary care teams are available for consultations, staff education and access to best practice standards of care to assist member hospital teams in the care of infants and high-risk newborns.

For more information, visit archildrens.org/nurseryalliance or contact Shankar Kathiresan, Nursery Alliance Coordinator, at 501-831-0275 or KathiresanS@archildrens.org

MyCHART

Parents of referred patients can sign up for MyChart to manage their child’s medical information and connect with their Arkansas Children’s medical team anytime online. MyChart enables a parent to:

- Manage their child’s health information
- Communicate with their child's doctor
- Access test results faster
- Manage appointments
- Request prescription refills

Parents can sign up at: archildrens.org/mychart

Peds PLACE

Peds PLACE (Physician Learning and Collaborative Education) is a weekly, interactive telemedicine conference for pediatrics. It takes place Thursdays at 12:10 p.m. and CME credit is available. For more information: archildrens.org/pedsplace
Arkansas Children’s Hospital (ACH)
1 Children’s Way, Little Rock, AR

Appointments        Emergency Dept.        Direct Admissions

Sub-Specialty Services Scheduling
Referrals and orders are submitted through Healthy Planet Link. Please include applicable clinic notes, lab and test results and patient demographics. Arkansas Children’s Hospital (ACH) has more than 80 specialty clinics. Please see a listing of clinics on pages 7-8.

Numbers to Know
ACH Scheduling              501-364-4000
ACH Fax                     501-978-6440
ACH Medical Records         501-364-1152 Fax: 501-364-3968
Managed Care Referral Line  501-364-1291 / 800-831-0538

ACH West Little Rock Clinic
16101 Cantrell Road, Suite 114, Little Rock, AR

Clinic Main Line: 501-364-8957 Fax: 501-364-8975

Sub-Specialty Services
Referrals and orders are submitted through Healthy Planet Link. Please include applicable clinic notes, lab and test results and patient demographics. Clinic appointments are scheduled through Arkansas Children’s Hospital in Little Rock with patient appointments at the ACH West Little Rock Clinic.

Specialty Clinics
- Center for Obesity and its Consequences in Health (COACH)
- Diabetes
- Endocrine
- ENT

All specialty clinics require a physician referral at 501-364-4000.
Arkansas Children’s Sub-specialties

Scheduling for the following sub-specialties:

Referral Phone: 501-364-4000  Fax: 501-978-6440

Adolescent Medicine Clinic
Allergy Clinic
Asthma Clinic
Audiology
Cardiology Clinic/Heart Station
Cleft Clinic
CoBALT Clinic
Complex Care Clinic
Dermatology
Eating Disorders Clinic
Endocrine Clinic
  • COACH Clinic
  • Diabetes Clinic
ENT
  • Aerodigestive Clinic
  • Dream Clinic
  • Vascular Anomalies
Eosinophilic Disorders Clinic
Eye Center
Gastroenterology, Hepatology and Nutrition
Genetics and Metabolic
Growth and Development Clinic
Gynecology Clinic
Hem/Onc Brain and Spinal Cord Tumor Clinic
Hemophilia Clinic
High Risk Newborn Follow-up Clinic
Immunology Clinic
Infectious Disease Clinic
Nephrology/Hypertension/ Renal Transplant Clinic
  • Dialysis Center
Nephrology/Urology Complex Care Clinic
Neurology
  • Epilepsy
  • Concussion Clinic
  • Headache
  • Neurofibromatosis
  • Tuberous Sclerosis
  • Spinal Cord Disorders Clinic
  • Multiple Sclerosis & Demyelinating Disorders Clinic
  • Neurovascular Clinic
  • Spinal Muscular Atrophy Clinic
  • Neurometabolic/Neurogenetics Clinic
  • Muscular Dystrophy & Neuromuscular Clinics
  • Neuroradiology
  • Neuro-ophthalmology
  • Neuropsychology
  • Rehabilitation Clinic
  • Rehab – Spasticity Management & Botox Clinic
  • Tourette Center
  • Neurophysiology Lab
  • MEG Lab
  • Spasticity and Intrathecal Baclofen Pump Clinic
Neurosurgery Clinic
Ortho, Sports Medicine and Fracture Clinic
  • Brachial Plexus Clinic
  • Hand Clinic
  • Bone Tumor Clinic (ortho oncology)
  • Urgent Care (Please see next page)
Pain Management Clinic
Plastic and Reconstructive Surgery
  • Craniofacial
Pulmonary Clinic
  • Sleep Disorders Clinic
Rice Medical Clinic in the Clark Center
Rheumatology Clinic
Speech Pathology
Surgery Clinic
Urology Clinic

Clinics with different phone numbers listed on the next page.
## Arkansas Children’s Sub-specialties

<table>
<thead>
<tr>
<th>Sub-Specialty</th>
<th>Phone</th>
<th>Fax</th>
</tr>
</thead>
<tbody>
<tr>
<td>Burn Center</td>
<td>501-364-1323</td>
<td>501-364-3268</td>
</tr>
<tr>
<td>Burn Center Wound Clinic</td>
<td>501-364-1317</td>
<td>501-364-1649</td>
</tr>
<tr>
<td>Cardiac Catheterization Lab</td>
<td>501-364-1628</td>
<td>501-978-6440</td>
</tr>
<tr>
<td>Cardiothoracic Surgery</td>
<td>501-364-5858</td>
<td>501-978-6440</td>
</tr>
<tr>
<td>Craniofacial Orthodontics</td>
<td>501-364-1816</td>
<td>501-364-6800</td>
</tr>
<tr>
<td>Craniomaxillofacial Clinic</td>
<td>501-364-5775</td>
<td>501-978-6440</td>
</tr>
<tr>
<td>Dental Clinic (special needs patients only)</td>
<td>501-364-1816</td>
<td>501-364-6800</td>
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<tr>
<td>Gender Clinic</td>
<td>501-364-6601</td>
<td>501-364-6626</td>
</tr>
<tr>
<td>Hematology/Oncology</td>
<td>501-364-2270</td>
<td>501-978-6440</td>
</tr>
<tr>
<td>-Hem/Onc Infusion</td>
<td>501-364-4627</td>
<td>501-978-6440</td>
</tr>
<tr>
<td>Pediatric Hospital Medicine</td>
<td>501-364-4361</td>
<td>501-364-3404</td>
</tr>
<tr>
<td>Physical Therapy, Occupational Therapy, Orthotic and Prosthetic Center</td>
<td>501-364-1192</td>
<td>501-364-3564</td>
</tr>
<tr>
<td>Pulmonary Hypertension</td>
<td>501-364-1479</td>
<td>501-978-6440</td>
</tr>
<tr>
<td>Orthopedic Urgent Care</td>
<td>501-366-5482</td>
<td></td>
</tr>
<tr>
<td>M-F 8 a.m.-3 p.m. (same day or acute)</td>
<td></td>
<td></td>
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</tbody>
</table>
## Arkansas Children’s
### Outpatient Testing

<table>
<thead>
<tr>
<th>Testing</th>
<th>Phone</th>
<th>Fax</th>
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<tbody>
<tr>
<td><strong>Outpatient Testing</strong></td>
<td>501-364-1010</td>
<td>501-364-3578</td>
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<tr>
<td><strong>Histology Lab</strong></td>
<td>501-364-4238</td>
<td>501-364-3155</td>
</tr>
<tr>
<td>- Hematology/Coagulation/Special Coagulation Lab</td>
<td>501-364-1313</td>
<td>501-364-1550</td>
</tr>
<tr>
<td>- Metabolic Genetics Lab</td>
<td>501-364-1311</td>
<td>501-364-6910</td>
</tr>
<tr>
<td>- Microbiology/Virology Lab</td>
<td>501-364-4104</td>
<td>501-364-1265</td>
</tr>
<tr>
<td>- Molecular Diagnostics Lab</td>
<td>501-364-4242</td>
<td>501-364-6880</td>
</tr>
<tr>
<td>- Molecular Genetics Pathology Lab</td>
<td>501-364-4245</td>
<td>501-364-1733</td>
</tr>
<tr>
<td>- Special Immunology Lab</td>
<td>501-364-1804</td>
<td>501-364-6880</td>
</tr>
<tr>
<td><strong>Gastroenterology Lab</strong></td>
<td>501-364-4633</td>
<td>501-364-4658</td>
</tr>
<tr>
<td><strong>Neurophysiology Lab</strong></td>
<td>501-364-4000</td>
<td>501-978-6440</td>
</tr>
<tr>
<td><strong>Pulmonary Lab</strong></td>
<td>501-364-1819</td>
<td>501-364-1887</td>
</tr>
<tr>
<td><strong>Radiology</strong></td>
<td>501-364-4000</td>
<td>501-364-3549</td>
</tr>
<tr>
<td>- PACS support*</td>
<td>501-364-4000</td>
<td><a href="mailto:achpacs@archildrens.org">achpacs@archildrens.org</a></td>
</tr>
<tr>
<td>- Bone Densitometer*</td>
<td>501-364-1180</td>
<td>501-364-3549</td>
</tr>
<tr>
<td>- Computerized Tomography*</td>
<td>501-364-1308</td>
<td>501-364-3549</td>
</tr>
<tr>
<td>- Diagnostic Radiology*</td>
<td>501-364-7774</td>
<td>501-364-3549</td>
</tr>
<tr>
<td>- Interventional Radiology*</td>
<td>501-364-4975</td>
<td>501-364-3549</td>
</tr>
<tr>
<td>- Nuclear Medicine*</td>
<td>501-364-1180</td>
<td>501-364-3549</td>
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<tr>
<td>- Ultrasound*</td>
<td>501-364-1181</td>
<td>501-364-3549</td>
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<tr>
<td><strong>Sleep Disorders Lab</strong></td>
<td>501-364-1893</td>
<td>501-364-6878</td>
</tr>
<tr>
<td><strong>Tissue Typing, HLA &amp; Immunogenetics Labs</strong></td>
<td>501-686-7257</td>
<td>501-686-7443</td>
</tr>
<tr>
<td><strong>Urodynanic Lab</strong></td>
<td>501-364-4000</td>
<td>501-364-3960</td>
</tr>
</tbody>
</table>

Service Hours Admissions
7 a.m. - 9 p.m. 7 days

Emergency Department
24 hours/7 days

Outpatient Lab
8 a.m.- 4:30 p.m. M-F

Imaging Center
CT  7:30 a.m. - 6p.m. M-F
MRI 7:30 a.m. - 7:30 p.m. M-F
MRI 8 a.m. - 4 p.m. Sat.
X-Ray 6 a.m. - 6 p.m.
US  7:30 a.m. - 6 p.m.
Fluoro 8 a.m. - 4 p.m.

During normal service hours patients will check in to Radiology.

Same day add on imaging exams must be approved by the modality.

After hours imaging and lab draws will go through the ED unless approved by Radiology.

*These services are available for same day scheduling with approval from the modality.
ACH Jonesboro Clinic
520 Carson Street, Jonesboro, AR

Clinic Main Line: 870-336-2175   Fax: 870-336-2180

Sub-Specialty Services
Referrals and orders are submitted through Healthy Planet Link. Please include applicable clinic notes, lab and test results and patient demographics. Clinic appointments are scheduled through Arkansas Children’s Hospital in Little Rock with patient appointments at Jonesboro. Please indicate Jonesboro as your preferred appointment location.

Full-Time Clinics
• Audiology
• Cardiology – Sam Lee, MD
• Pulmonology (April 1)

Monthly Clinics
• Diabetes
• Endocrine
• ENT
• Genetics
• GI
• Nephrology
• Neurosurgery
• Plastic and Reconstructive Surgery

Bi-Weekly Clinics
• Orthopedics APRN
• Surgery

Quarterly Clinics
• Developmental Rehab
• Endocrine
• Orthopedics MD

Ancillary Services
• ECHO
• EEG
• EKG, holter and event monitors
• Fetal Echocardiography
• Pulmonary Function Tests (April 1)
• Ultrasound

Telehealth
• Asthma
• Endocrine/Diabetes
• Fetal Cardiology
• Nephrology
• Sleep Disorders
• Spinal Cord Disorders
• Urology

ACH Southwest Little Rock Clinic
9015 Dailey Drive, Little Rock, AR

Clinic Main Line: 501-364-6560   Fax: 501-978-6440

Sub-Specialty Services
Referrals and orders are submitted through Healthy Planet Link. Please include applicable clinic notes, lab and test results and patient demographics. Clinic appointments are scheduled through Arkansas Children’s Hospital in Little Rock with patient appointments at Southwest LR Community Clinic.
Clinic features include bilingual staff, 15 exam rooms, X-ray suite, laboratory and WIC program accommodations.

Specialty Clinics
• Allergy
• Breastfeeding Medicine
• Cardiology
• ENT
• Hem/Onc
• Neurology

All specialty clinics require a physician referral at 501-364-4000.
# Arkansas Children’s Northwest (ACNW)

2601 Gene George Blvd.
Springdale, AR

<table>
<thead>
<tr>
<th>Main Line</th>
<th>Emergency Dept.</th>
<th>Direct Admissions</th>
</tr>
</thead>
<tbody>
<tr>
<td>479-725-6800</td>
<td>479-725-6977</td>
<td>479-725-6966</td>
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</table>

**Sub-Specialty Services Scheduling**

Referrals and orders are submitted through [Healthy Planet Link](https://example.com). Please include applicable clinic notes, lab and test results and patient demographics. Clinics in blue are scheduled through Arkansas Children’s Hospital in Little Rock with patient appointments at ACNW. All others are scheduled through ACNW. Indicate ACNW as your preferred location.

- Allergy/Immunology
- Audiology
- Cardiology
- Endocrinology
- ENT – General
- ENT – Cleft Clinic
- ENT – Vascular Clinic
- Gastroenterology
- Gender Clinic
- Genetics
- Gynecology
- Hematology/Oncology
- Hemophilia
- Infectious Disease
- Nephrology
- Neurology
- Neurosurgery
- Occupational Therapy
- Orthopedics
- Outpatient Laboratory
- Physical Therapy
- Plastics
- Pulmonary
- Rheumatology
- Sleep
- Speech
- Sports Medicine
- Surgery Clinic
- Imaging Center: CT, MRI, X-ray, Ultrasound, Swallow Studies
- Rehab Clinic
- Urology
- Ancillary Services: Heart Station, EEG, PFT, Nutrition, Sweat Testing

## Numbers to Know

<table>
<thead>
<tr>
<th>Service Hours Admissions</th>
<th>6 a.m. – 5 p.m. M-F</th>
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</thead>
<tbody>
<tr>
<td>Emergency Department</td>
<td>24 hours/7 days</td>
</tr>
<tr>
<td>Outpatient Lab</td>
<td>7:30 a.m. – 10 p.m. M-F</td>
</tr>
<tr>
<td></td>
<td>7:30 a.m. – 4 p.m. Saturday</td>
</tr>
</tbody>
</table>

- Imaging Center
  - CT: 7 a.m. – 5 p.m. M-F
  - MRI: 7 a.m. – 7:30 p.m. M-F
  - X-ray: 7 a.m. – 10 p.m. M-F
  - US: 7 a.m. – 6 p.m. M-F
  - Fluoro: Call scheduling

Patients check in with admissions.

After hours imaging and lab draws go through the ED.
<table>
<thead>
<tr>
<th>Sub-Specialty</th>
<th>Provider</th>
<th>Specialty Nurse Phone</th>
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</thead>
<tbody>
<tr>
<td>Cardiology</td>
<td>Kevin Hinkle, MD</td>
<td>479-725-6896</td>
</tr>
<tr>
<td>Cardiology</td>
<td>Harrison Cobb, MD</td>
<td>479-725-6894</td>
</tr>
<tr>
<td>Endocrinology</td>
<td>Juan Mejia-Otero, MD</td>
<td>479-725-6881</td>
</tr>
<tr>
<td>Endocrinology</td>
<td>Heather Johnson, APRN</td>
<td>479-725-6885</td>
</tr>
<tr>
<td>ENT</td>
<td>Charles Bower, MD</td>
<td>479-725-6894</td>
</tr>
<tr>
<td>ENT</td>
<td>Val Wessel, APRN</td>
<td>479-725-6894</td>
</tr>
<tr>
<td>ENT</td>
<td>Janine Amos, DO</td>
<td>479-725-6894</td>
</tr>
<tr>
<td>ENT</td>
<td>Amy Williams, APRN</td>
<td>479-725-6894</td>
</tr>
<tr>
<td>Gastroenterology</td>
<td>John Alberty, MD</td>
<td>479-725-6905</td>
</tr>
<tr>
<td>Gastroenterology</td>
<td>Abdel Hai Hammo, MD</td>
<td>479-725-6905</td>
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<tr>
<td>Gastroenterology</td>
<td>Kelsey Hindman, APRN</td>
<td>479-725-6905</td>
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<tr>
<td>Gen Surgery</td>
<td>Marcene McVay, MD</td>
<td>479-725-6895</td>
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<tr>
<td>Gen Surgery</td>
<td>Sabina Siddiqui, MD</td>
<td>479-725-6895</td>
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<tr>
<td>Gen Surgery</td>
<td>David Wigginton, PA</td>
<td>479-725-6895</td>
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<tr>
<td>Genetics</td>
<td>Gerald Schaefer, MD</td>
<td>479-725-6912</td>
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<tr>
<td>Hem/Onc</td>
<td>Bob Saylor, MD</td>
<td>479-725-6888/6900</td>
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<tr>
<td>Hem/Onc</td>
<td>Cristyn Branstetter, MD</td>
<td>479-725-6888/6900</td>
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<tr>
<td>Neurology</td>
<td>Tonya Balmakund, MD</td>
<td>479-725-6891</td>
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<tr>
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<td>Stephen Jones, MD</td>
<td>479-725-6892</td>
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<tr>
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<td>Collin Swafford, DO</td>
<td>479-725-6887</td>
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<tr>
<td>Orthopedics</td>
<td>Justin Hire, MD</td>
<td>479-725-6893</td>
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<tr>
<td>Orthopedics</td>
<td>Adrienne Koder, DO</td>
<td>479-725-6893</td>
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<tr>
<td>Orthopedics</td>
<td>Justin Morgan, APRN</td>
<td>479-725-6893</td>
</tr>
<tr>
<td>Pulmonology</td>
<td>Kristel Holmblad, MD</td>
<td>479-725-6890</td>
</tr>
<tr>
<td>Pulmonology</td>
<td>Astryd Menendez, MD</td>
<td>479-725-6889</td>
</tr>
<tr>
<td>Pulmonology</td>
<td>Julie Thibodaux, APRN</td>
<td>479-725-6890</td>
</tr>
<tr>
<td>Radiology</td>
<td>Radiology Tech</td>
<td>479-725-6847</td>
</tr>
<tr>
<td>Sports Med</td>
<td>Ramon Ylannan, MD</td>
<td>479-725-6897</td>
</tr>
<tr>
<td>Sports Med</td>
<td>Larry Balle, MD</td>
<td>479-725-6897</td>
</tr>
<tr>
<td>Sports Med</td>
<td>Lauren Poindexter, MD</td>
<td>479-725-6897</td>
</tr>
<tr>
<td>Urology</td>
<td>Megan Merrigan, APN</td>
<td>479-725-6913</td>
</tr>
</tbody>
</table>
The David M. Clark Center for Safe and Healthy Children is dedicated to the care and treatment of neglected and abused children and their families. It is a single, safe place for children to receive medical, psychological and social health services.

**Family Treatment Program in the Clark Center**

Clark Center for Safe & Healthy Children
Phone: 501-364-3810 / Fax: 501-364-3816
pediatrics.uams.edu/specialties/children-at-risk/

The Family Treatment Program provides specialized mental health care for victims and family members impacted by sexual abuse.

**James L. Dennis Developmental Center**

Phone: 501-364-1830 / Fax: 501-364-4967
pediatrics.uams.edu/clinical-programs-affiliates/dennis-developmental-center/

The James L. Dennis Developmental Center specializes in the assessment of developmental conditions that result in delayed milestones, inability to communicate effectively, inattention, hyperactivity, impulsivity, learning problems, and poor or atypical social interactions.

**CoBALT (Community-Based Autism Liaison & Treatment Project)**

Cobaltar.org

Teams are comprised of a medical professional (Physician or Advanced Nurse Practitioner) and a professional who has knowledge of child development who can complete diagnostic testing (Speech Pathologist, Psychologist, or Behavioral Specialist). Teams are located around the state and are seasoned professionals who have worked many years with children. For a list of available teams and locations, please visit the website.

**(Child Study Center) Psychiatry Services**

Clark Center for Safe & Healthy Children
Phone: 501-364-5150 / Fax: 501-364-3966

Services are available to help with problems related to anxiety, depression, conduct and behavior problems, emotional adjustment difficulties, learning difficulties, attention problems, child management issues and other psychiatric disorders affecting children, adolescents and their families.

**Kids First**

Phone: 501-526-8700 / Fax: 501-526-8740
Kidsfirst.uams.edu

Arkansas’ first pediatric day health care program for children with special health care needs.