Arkansas Children’s Inc. is the only hospital system in the state solely dedicated to caring for children, which allows us to uniquely shape the landscape of pediatric care in Arkansas. The system includes:

- Arkansas Children’s Hospital (ACH) in Little Rock
- Arkansas Children’s Northwest (ACNW) in Springdale
- Arkansas Children’s Care Network

Arkansas Children’s is committed to meeting the needs of referring physicians. The physician liaison team travels the state to visit pediatricians, family practice providers and specialists to share information about Arkansas Children’s programs and services.

Please call your physician liaison for help with Healthy Planet Link access, general questions and concerns, troubleshooting for issues with appointments, referrals or reaching Arkansas Children’s physicians or if your clinic information changes (moves location, new providers, etc.).

**Clay Shuffield**
Director of Growth Initiatives
Office: 501-364-3406
shuffieldtc@archildrens.org

**Samantha Hathaway**
Physician Liaison
Cell: 501-514-0265
hathawayse@archildrens.org

**Stephanie Pinkerton**
Physician Liaison, Northwest
Cell: 479-644-9898
pinkertonsj@archildrens.org

**Erica Bowman**
Physician Liaison
Cell: 501-425-8958
mondayee@archildrens.org
Statewide Services

Angel One Transport

24 hours a day
800-ACH-HELP (800-224-4357)
501-364-6429
Angel One Transport services are available 24 hours a day to meet your transport needs. Our trained dispatch personnel will connect you with an accepting physician in the intensive care service needed.

Arkansas Children’s Operations Center

24 hours a day
888-764-5437 (kids)
The new Arkansas Children’s Operations Center offers a one-call transfer system, providing a centralized entry point to all Arkansas Children's facilities, streamlining the transfer process. Referring physicians are connected directly, eliminating the maze of phone calls for patient transfer.

Neonatal Consultation

24 hours a day
800-ACH-HELP (800-224-4357)
Consultations with our neonatologists are available 24 hours a day. Angel One dispatch personnel will contact you with a neonatologist via telephone or through telemedicine to discuss your patients.

Provider to Provider Consultation

24 hours a day
501-364-1100
Hospital operators can set up physician-to-physician calls.

Arkansas Children’s Care Network

Arkansas Children’s Care Network (ACCN) will fundamentally transform health care delivery for the children of Arkansas through a physician-led Clinically Integrated Network (CIN) comprised of health care professionals who provide coordinated and accountable pediatric care supported by a sustainable financial model. This network improves quality, access, patient/family experience, and affordability of health care while also increasing physician engagement and satisfaction. ACCN is the nation’s first statewide pediatric CIN, promoting collaboration among primary care and specialty providers who treat children across Arkansas. ACCN enables its partners to work together in a clinically integrated manner, using common health protocols and pathways so that each child receives quality care at the most appropriate location.

Learn more: accnconnect.org
Statewide Services

Healthy Planet Link
Healthy Planet is a secure web portal that connects you to information stored in our EMR for your referred and admitted patients.
- Access patients' results, notes, orders and more
- Request appointments/refer patients
- Place lab and imaging orders
- Receive automatic messages about important patient events
- No software to install

To sign up, please choose a site administrator for your clinic and have them visit: archildrens.org/healthyplanet

They will be sent login information and can then add other users. For help with Healthy Planet Link, please contact your physician liaison.

MyCHART
Parents of referred patients can sign up for MyChart to manage their child's medical information and connect with their Arkansas Children’s medical team anytime online.
MyChart enables a parent to:
- Manage their child's health information
- Communicate with their child's doctor
- Access test results faster
- Manage appointments
- Request prescription refills

Parents can sign up at: archildrens.org/mychart

Peds PLACE
Peds PLACE (Physician Learning and Collaborative Education) is a weekly, interactive telemedicine conference for pediatrics.

It takes place Thursdays at 12:10 p.m. and CME credit is available.

For more information: archildrens.org/pedsplace
Arkansas Children’s Hospital (ACH)
1 Children’s Way, Little Rock, AR

<table>
<thead>
<tr>
<th>Appointments</th>
<th>Emergency Dept.</th>
<th>Direct Admissions</th>
</tr>
</thead>
</table>

Sub-Specialty Services Scheduling
Referrals and orders are submitted through Healthy Planet Link. Please include applicable clinic notes, lab and test results. Arkansas Children’s Hospital (ACH) has more than 80 specialty clinics. Please see a listing of clinics on pages 7-8.

Numbers to Know
<table>
<thead>
<tr>
<th>ACH Scheduling</th>
<th>501-364-4000</th>
</tr>
</thead>
<tbody>
<tr>
<td>ACH Fax</td>
<td>501-978-6440</td>
</tr>
<tr>
<td>ACH Medical Records</td>
<td>501-364-1152 Fax: 501-364-3968</td>
</tr>
<tr>
<td>Managed Care Referral Line</td>
<td>501-364-1291 / 800-831-0538</td>
</tr>
</tbody>
</table>

ACHI West Little Rock Clinic
16101 Cantrell Road, Suite 114, Little Rock, AR

Clinic Main Line: 501-364-8957   Fax: 501-364-8975

Sub-Specialty Services
Referrals and orders are submitted through Healthy Planet Link. Please include applicable clinic notes, lab and test results. Clinic appointments are scheduled through Arkansas Children’s Hospital in Little Rock with patient appointments at the ACH West Little Rock Clinic.

Specialty Clinics
- Center for Obesity and its Consequences in Health (COACH)
- Diabetes
- Endocrine
- ENT
- Orthopedics

All specialty clinics require a physician referral at 501-364-4000.
Arkansas Children’s Sub-specialties

Scheduling for the following sub-specialties:

Referral Phone: 501-364-4000  Fax: 501-978-6440

<table>
<thead>
<tr>
<th>Sub-specialties</th>
</tr>
</thead>
<tbody>
<tr>
<td>Adolescent Medicine Clinic</td>
</tr>
<tr>
<td>Allergy Clinic</td>
</tr>
<tr>
<td>Asthma Clinic</td>
</tr>
<tr>
<td>Audiology</td>
</tr>
<tr>
<td>Cardiology Clinic/Heart Station</td>
</tr>
<tr>
<td>Cleft Clinic</td>
</tr>
<tr>
<td>Complex Care Clinic</td>
</tr>
<tr>
<td>Dermatology</td>
</tr>
<tr>
<td>Endocrine Clinic</td>
</tr>
<tr>
<td>• COACH Clinic</td>
</tr>
<tr>
<td>• Diabetes Clinic</td>
</tr>
<tr>
<td>ENT</td>
</tr>
<tr>
<td>• Aerodigestive Clinic</td>
</tr>
<tr>
<td>• Dream Clinic</td>
</tr>
<tr>
<td>• Headache</td>
</tr>
<tr>
<td>• Vascular Anomalies</td>
</tr>
<tr>
<td>Eosinophilic Disorders Clinic</td>
</tr>
<tr>
<td>Eye Center</td>
</tr>
<tr>
<td>Gastroenterology, Hepatology and Nutrition</td>
</tr>
<tr>
<td>Genetics and Metabolic</td>
</tr>
<tr>
<td>Growth and Development Clinic</td>
</tr>
<tr>
<td>Gynecology Clinic</td>
</tr>
<tr>
<td>Hem/Onc Brain and Spinal Cord Tumor Clinic</td>
</tr>
<tr>
<td>Hemophilia Clinic</td>
</tr>
<tr>
<td>High Risk Newborn Follow-up Clinic</td>
</tr>
<tr>
<td>Immunology Clinic</td>
</tr>
<tr>
<td>Infectious Disease Clinic</td>
</tr>
<tr>
<td>Nephrology/Hypertension/Renal Transplant Clinic</td>
</tr>
<tr>
<td>• Dialysis Center</td>
</tr>
<tr>
<td>Nephrology/Urology Complex Care Clinic</td>
</tr>
<tr>
<td>Neurology</td>
</tr>
<tr>
<td>• Epilepsy</td>
</tr>
<tr>
<td>• Concussion Clinic</td>
</tr>
<tr>
<td>• Headache</td>
</tr>
<tr>
<td>• Neurofibromatosis</td>
</tr>
<tr>
<td>• Tuberous Sclerosis</td>
</tr>
<tr>
<td>• Spinal Cord Disorders Clinic</td>
</tr>
<tr>
<td>Neurosurgery Clinic</td>
</tr>
<tr>
<td>Ortho, Sports Medicine and Fracture Clinic</td>
</tr>
<tr>
<td>• Brachial Plexus Clinic</td>
</tr>
<tr>
<td>• Hand Clinic</td>
</tr>
<tr>
<td>• Bone Tumor Clinic (ortho oncology)</td>
</tr>
<tr>
<td>• Urgent Care (Please see next page)</td>
</tr>
<tr>
<td>Pain Management Clinic</td>
</tr>
<tr>
<td>Plastic and Reconstructive Surgery</td>
</tr>
<tr>
<td>• Craniofacial</td>
</tr>
<tr>
<td>Pulmonary Clinic</td>
</tr>
<tr>
<td>• Sleep Disorders Clinic</td>
</tr>
<tr>
<td>Rice Medical Clinic in the Clark Center</td>
</tr>
<tr>
<td>Rheumatology Clinic</td>
</tr>
<tr>
<td>Speech Pathology</td>
</tr>
<tr>
<td>Surgery Clinic</td>
</tr>
<tr>
<td>Urology Clinic</td>
</tr>
</tbody>
</table>

Clinics with different phone numbers listed on the next page.
<table>
<thead>
<tr>
<th>Sub-Specialty</th>
<th>Phone</th>
<th>Fax</th>
</tr>
</thead>
<tbody>
<tr>
<td>Burn Center</td>
<td>501-364-1323</td>
<td>501-364-3268</td>
</tr>
<tr>
<td>Burn Center Wound Clinic</td>
<td>501-364-1317</td>
<td>501-364-1649</td>
</tr>
<tr>
<td>Cardiac Catheterization Lab</td>
<td>501-364-1628</td>
<td>501-978-6440</td>
</tr>
<tr>
<td>Cardiothoracic Surgery</td>
<td>501-364-5858</td>
<td>501-978-6440</td>
</tr>
<tr>
<td>Craniofacial Orthodontics</td>
<td>501-364-1816</td>
<td>501-364-6800</td>
</tr>
<tr>
<td>Craniofacial Orthodontics Clinic</td>
<td>501-364-5775</td>
<td>501-978-6440</td>
</tr>
<tr>
<td>Dental Clinic (special needs patients only)</td>
<td>501-364-1816</td>
<td>501-364-6800</td>
</tr>
<tr>
<td>Eating Disorders Clinic</td>
<td>501-364-2680</td>
<td>501-364-8975</td>
</tr>
<tr>
<td>Gender Clinic</td>
<td>501-364-6601</td>
<td>501-364-6626</td>
</tr>
<tr>
<td>Hematology/Oncology</td>
<td>501-364-2270</td>
<td>501-978-6440</td>
</tr>
<tr>
<td>-Hem/Onc Infusion</td>
<td>501-364-4627</td>
<td>501-978-6440</td>
</tr>
<tr>
<td>Pediatric Hospital Medicine</td>
<td>501-364-4361</td>
<td>501-364-3404</td>
</tr>
<tr>
<td>Physical Therapy, Occupational Therapy, Orthotic and Prosthetic Center</td>
<td>501-364-1192</td>
<td>501-364-3564</td>
</tr>
<tr>
<td>Pulmonary Hypertension</td>
<td>501-364-1479</td>
<td>501-978-6440</td>
</tr>
<tr>
<td>Orthopedic Urgent Care</td>
<td>501-364-582</td>
<td></td>
</tr>
<tr>
<td>M-F 8 a.m.-3 p.m. Call</td>
<td>501-366-5482</td>
<td></td>
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# Arkansas Children’s

**Outpatient Testing**

<table>
<thead>
<tr>
<th>Testing</th>
<th>Phone</th>
<th>Fax</th>
</tr>
</thead>
<tbody>
<tr>
<td>Outpatient Testing</td>
<td>501-364-1010</td>
<td>501-364-3578</td>
</tr>
<tr>
<td>Histology Lab</td>
<td>501-364-4238</td>
<td>501-364-3155</td>
</tr>
<tr>
<td>Hematology/Coagulation/Special Coagulation Lab</td>
<td>501-364-1313</td>
<td>501-364-1550</td>
</tr>
<tr>
<td>Metabolic Genetics Lab</td>
<td>501-364-1311</td>
<td>501-364-6910</td>
</tr>
<tr>
<td>Microbiology/Virology Lab</td>
<td>501-364-4104</td>
<td>501-364-1265</td>
</tr>
<tr>
<td>Molecular Diagnostics Lab</td>
<td>501-364-4242</td>
<td>501-364-6880</td>
</tr>
<tr>
<td>Molecular Genetics Pathology Lab</td>
<td>501-364-4245</td>
<td>501-364-1733</td>
</tr>
<tr>
<td>Special Immunology Lab</td>
<td>501-364-1804</td>
<td>501-364-6880</td>
</tr>
<tr>
<td>Transfusion Medicine/Blood Bank</td>
<td>501-364-1314</td>
<td>501-364-1324</td>
</tr>
<tr>
<td>Gastroenterology Lab</td>
<td>501-364-4633</td>
<td>501-364-4658</td>
</tr>
<tr>
<td>Neurophysiology Lab</td>
<td>501-364-4000</td>
<td>501-978-6440</td>
</tr>
<tr>
<td>Pulmonary Lab</td>
<td>501-364-1819</td>
<td>501-364-1887</td>
</tr>
<tr>
<td>Radiology</td>
<td>501-364-4000</td>
<td>501-364-3549</td>
</tr>
<tr>
<td>PACS support*</td>
<td>501-364-4000</td>
<td><a href="mailto:achpacs@archildrens.org">achpacs@archildrens.org</a></td>
</tr>
<tr>
<td>Bone Densitometer*</td>
<td>501-364-1180</td>
<td>501-364-3549</td>
</tr>
<tr>
<td>Computerized Tomography*</td>
<td>501-364-1308</td>
<td>501-364-3549</td>
</tr>
<tr>
<td>Diagnostic Radiology*</td>
<td>501-364-7774</td>
<td>501-364-3549</td>
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<tr>
<td>Interventional Radiology*</td>
<td>501-364-4975</td>
<td>501-364-3549</td>
</tr>
<tr>
<td>Magnetic Resonance Imaging*</td>
<td>501-364-3959</td>
<td>501-364-3549</td>
</tr>
<tr>
<td>Nuclear Medicine*</td>
<td>501-364-1180</td>
<td>501-364-3549</td>
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<tr>
<td>Ultrasound*</td>
<td>501-364-1181</td>
<td>501-364-3549</td>
</tr>
<tr>
<td>Sleep Disorders Lab</td>
<td>501-364-1893</td>
<td>501-364-6878</td>
</tr>
<tr>
<td>Tissue Typing, HLA &amp; Immunogenetics Labs</td>
<td>501-686-7257</td>
<td>501-686-7443</td>
</tr>
<tr>
<td>Urodynamic Lab</td>
<td>501-364-4000</td>
<td>501-364-3960</td>
</tr>
</tbody>
</table>

## Service Hours

- **Admissions**
  7 a.m. - 9 p.m. 7 days

- **Emergency Department**
  24 hours/7 days

- **Outpatient Lab**
  8 a.m.- 4:30 p.m. M-F

- **Imaging Center**
  - CT: 7:30 a.m. - 6 p.m. M-F
  - MRI: 7:30 a.m. - 7:30 p.m. M-F
  - MRI: 8 a.m. - 4 p.m. Sat.
  - X-Ray: 6 a.m. - 6 p.m.
  - US: 7:30 a.m. - 6 p.m.
  - Fluoro: 8 a.m. - 4 p.m.

- During normal service hours patients will check in to Radiology.

- Same day add on imaging exams must be approved by the modality.

- After hours imaging and lab draws will go through the ED unless approved by Radiology.

*These services are available for same day scheduling with approval from the modality.*
Arkansas Children’s | Quick Reference | 8

**ACH Jonesboro Clinic**

520 Carson Street, Jonesboro, AR

Clinic Main Line: 870-336-2175    Fax: 870-336-2180

**Sub-Specialty Services**

Referrals and orders are submitted through Healthy Planet Link. Please include applicable clinic notes, lab and test results. Clinic appointments are scheduled through Arkansas Children’s Hospital in Little Rock with patient appointments at Jonesboro. Please indicate Jonesboro as your preferred appointment location.

**Clinic Features**

- Cardiology – Sam Lee, MD
- Diabetes
- Endocrine
- Genetics
- Nephrology
- Neurosurgery
- Pulmonology
- Surgery
- Urology

**Weekly Clinics**

- Gastroenterology (GI)
- Neurology

**Quarterly Clinics**

- Adult Congenital Cardiology
- Developmental Rehab
- Electrophysiology
- Orthopedics

**Ancillary Services**

- ECHO
- EEG
- EKG, holter and event monitors
- Fetal Echocardiography
- Ultrasound

**ACH Southwest Little Rock Clinic**

9015 Dailey Drive, Little Rock, AR

Clinic Main Line: 501-364-6560    Fax: 501-978-6440

**Sub-Specialty Services**

Referrals and orders are submitted through Healthy Planet Link. Please include applicable clinic notes, lab and test results. Clinic appointments are scheduled through Arkansas Children’s Hospital in Little Rock with patient appointments at Southwest LR Community Clinic.

Clinic features include bilingual staff, 15 exam rooms, X-ray suite, laboratory and WIC program accommodations.

**Specialty Clinics**

- Allergy
- Breastfeeding Medicine
- Cardiology
- ENT
- Hem/Onc
- Neurology

**Telehealth**

- Asthma
- Endocrine/Diabetes
- Fetal Cardiology
- Nephrology
- Sleep Disorders
- Spinal Cord Disorders
- Urology

**All specialty clinics require a physician referral at 501-364-4000.**
Arkansas Children’s Northwest (ACNW)
2601 Gene George Blvd.
Springdale, AR

Main Line  Emergency Dept.  Direct Admissions
479-725-6800  479-725-6977  479-725-6966

Sub-Specialty Services Scheduling
Referrals and orders are submitted through Healthy Planet Link. Please include applicable clinic notes, lab and test results. Clinics in blue are scheduled through Arkansas Children’s Hospital in Little Rock with patient appointments at ACNW. All others are scheduled through ACNW. Please indicate ACNW as your preferred appointment location.

- Allergy/Immunology
- Audiology
- Cardiology
- Endocrinology
- ENT – General
- ENT – Cleft Clinic
- ENT – Vascular Clinic
- Gastroenterology
- Gender Spectrum
- Genetics
- Gynecology
- Hematology/Oncology
- Hemophilia
- Infectious Disease
- Nephrology
- Neurology
- Neurosurgery
- Orthopedics
- Outpatient Laboratory
- Plastics
- Pulmonary
- Rheumatology
- Sleep
- Speech
- Sports Medicine
- Surgery Clinic
- Imaging Center: CT, MRI, X-ray, Ultrasound, Swallow Studies
- Rehab Clinic
- Urology
- Ancillary Services: Heart Station, EEG, PFT, Nutrition, Sweat Testing
- Physical Therapy: limited services

Numbers to Know
ACNW Outpatient Scheduling 479-725-6995
ACNW Outpatient Fax 479-725-6582
ACNW Outpatient Lab 479-725-6836 Fax 479-725-6572
ACNW Imaging Services 479-725-6988 Fax 479-725-6582
Arkansas Children’s Hospital Scheduling 501-364-4000
Arkansas Children’s Hospital Appt. Center Fax 501-978-6440

Provider-to-Provider
Cardiology  Kevin Hinkle, MD  Specialty Nurse 479-725-6896
Cardiology  Harrison Cobb, MD  Specialty Nurse 479-725-6894
Endocrinology  Juan Mejia-Otero, MD  Specialty Nurse 479-725-6881
Endocrinology  Heather Johnson, APRN  Specialty Nurse 479-725-6885
ENT  Charles Bower, MD  Specialty Nurse 479-725-6894
ENT  Val Wessel, APRN  Specialty Nurse 479-725-6894
Gen Surgery  Marcene McVay, MD  Specialty Nurse 479-725-6895
Hem/Onc  Bob Saylors, MD  Specialty Nurse 479-725-6888/6900
Hem/Onc  Cristyn Branstetter, MD  Specialty Nurse 479-725-6888/6900
Neurology  Tonya Balmakund, MD  Specialty Nurse 479-725-6891
Neurology  Stephen Jones, MD  Specialty Nurse 479-725-6892
Neurology  Collin Swafford, DO  Specialty Nurse 479-725-6891/6892
Orthopedics  Justin Hire, MD  Specialty Nurse 479-725-6893
Orthopedics  Adrienne Koder, DO  Specialty Nurse 479-725-6893
Orthopedics  Justin Morgan, APRN  Specialty Nurse 479-725-6893
Pulmonology  Astryd Menendez, MD  Specialty Nurse 479-725-6889
Pulmonology  Julie Thibodaux, APRN  Specialty Nurse 479-725-6890
Radiology  Morgan Hopper  Radiology Tech 479-725-6847
Sports Med  Megan Merrigan, APN  Specialty Nurse 479-725-6897
Urology  Megan Merrigan, APN  Specialty Nurse 479-725-6913

Service Hours Admissions
6 a.m. – 5 p.m. M-F

Emergency Department
24 hours/7 days

Outpatient Lab
7:30 a.m. – 10 p.m. M-F
7:30 a.m. – 4 p.m. Saturday

Imaging Center
CT  7 a.m. – 5 p.m. M-F
MRI  7 a.m. – 7:30 p.m. M-F
X-ray  7 a.m. – 10 p.m. M-F
US  7 a.m. – 6 p.m. M-F
Fluoro  Call scheduling

Patients check in with admissions.

After hours imaging and lab draws go through the ED.
Family Treatment Program in the Clark Center

Clark Center for Safe & Healthy Children
Phone: 501-364-3810 / Fax: 501-364-3816
pediatrics.uams.edu/specialties/children-at-risk/

The Family Treatment Program provides specialized mental health care for victims and family members impacted by sexual abuse.

James L. Dennis Developmental Center

Phone: 501-364-1830 / Fax: 501-364-4967
pediatrics.uams.edu/clinical-programs-affiliates/dennis-developmental-center/

The James L. Dennis Developmental Center specializes in the assessment of developmental conditions that result in delayed milestones, inability to communicate effectively, inattention, hyperactivity, impulsivity, learning problems, and poor or atypical social interactions.

CoBalt (Community-Based Autism Liaison & Treatment Project)

Phone: 501-364-1877 / Fax 501-364-3110
Cobaltar.org

Teams are comprised of a medical professional (Physician or Advanced Nurse Practitioner) and a professional who has knowledge of child development who can complete diagnostic testing (Speech Pathologist, Psychologist, or Behavioral Specialist). Teams are located around the state and are seasoned professionals who have worked many years with children.

(Child Study Center) Psychiatry Services

Clark Center for Safe & Healthy Children
Phone: 501-364-5150 / Fax: 501-364-3966

Services are available to help with problems related to anxiety, depression, conduct and behavior problems, emotional adjustment difficulties, learning difficulties, attention problems, child management issues and other psychiatric disorders affecting children, adolescents and their families.

Kids First

Phone: 501-526-8700 / Fax: 501-526-8740
Kidsfirst.uams.edu

Arkansas’ first pediatric day health care program for children with special health care needs.