



2022 Quick Reference for

Referring Physicians



Arkansas
Children's

HOSPITALS • RESEARCH • FOUNDATION

Arkansas Children's Who We Are



HOSPITALS • RESEARCH • FOUNDATION

Arkansas Children's Inc. is the only hospital system in the state solely dedicated to caring for children, which allows us to uniquely shape the landscape of pediatric care in Arkansas. The system includes:

- Arkansas Children's Hospital (ACH) in Little Rock
- Arkansas Children's Northwest (ACNW) in Springdale
- Arkansas Children's Care Network
- Arkansas Children's Foundation
- Arkansas Children's Research Institute

Strategy Team

Arkansas Children's is committed to meeting the needs of referring physicians. The physician liaison team travels the state to visit pediatricians, family practice providers and specialists to share information about Arkansas Children's programs and services.

Please call your physician liaison for help with Healthy Planet Link access, general questions and concerns, troubleshooting for issues with appointments, referrals or reaching Arkansas Children's physicians or if your clinic information changes (moves location, new providers, etc.).



Clay Shuffield
Director of Growth Initiatives
Office: 501-364-3406
shuffieldtc@archildrens.org



Stephanie Pinkerton
Physician Liaison, Northwest
Cell: 479-644-9898
pinkertonsj@archildrens.org



Samantha Hathaway
Physician Liaison
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hathawayse@archildrens.org



Erica Bowman
Physician Liaison
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mondayee@archildrens.org

Statewide Services



Angel One Transport

24 hours a day

800-ACH-HELP (800-224-4357)

501-364-6429

Angel One Transport services are available 24 hours a day to meet your transport needs. Our trained dispatch personnel will connect you with an accepting physician in the intensive care service needed.

Arkansas Children's Operations Center

24 hours a day

888-764-5437 (kids)

The new Arkansas Children's Operations Center offers a one-call transfer system, providing a centralized entry point to **all Arkansas Children's facilities**, streamlining the transfer process. Referring physicians are connected directly, eliminating the maze of phone calls for patient transfer.

Neonatal Consultation

24 hours a day

800-ACH-HELP (800-224-4357)

Consultations with our neonatologists are available 24 hours a day. Angel One dispatch personnel will contact you with a neonatologist via telephone or through telemedicine to discuss your patients.

Provider to Provider Consultation

24 hours a day

501-364-1100

Hospital operators can set up physician-to-physician calls.

Arkansas Children's Care Network

Arkansas Children's Care Network (ACCN) will fundamentally transform health care delivery for the children of Arkansas through a physician-led Clinically Integrated Network (CIN) comprised of health care professionals who provide coordinated and accountable pediatric care supported by a sustainable financial model. This network improves quality, access, patient/family experience, and affordability of health care while also increasing physician engagement and satisfaction. ACCN is the nation's first statewide pediatric CIN, promoting collaboration among primary care and specialty providers who treat children across Arkansas. ACCN enables its partners to work together in a clinically integrated manner, using common health protocols and pathways so that each child receives quality care at the most appropriate location.

Learn more: accnconnect.org

Statewide Services

Healthy Planet Link

Healthy Planet is a secure web portal that connects you to information stored in our EMR for your referred and admitted patients.

- Access patients' results, notes, orders and more
- Request appointments/refer patients
- Place lab and imaging orders
- Receive automatic messages about important patient events
- No software to install

To sign up, please choose a site administrator for your clinic and have them visit:

archildrens.org/healthyplanet

They will be sent login information and can then add other users. For help with Healthy Planet Link, please contact your physician liaison.

MyCHART

Parents of referred patients can sign up for MyChart to manage their child's medical information and connect with their Arkansas Children's medical team anytime online.

MyChart enables a parent to:

- Manage their child's health information
- Communicate with their child's doctor
- Access test results faster
- Manage appointments
- Request prescription refills

Parents can sign up at: archildrens.org/mychart

Peds PLACE

Peds PLACE (Physician Learning and Collaborative Education) is a weekly, interactive telemedicine conference for pediatrics.

It takes place Thursdays at 12:10 p.m. and CME credit is available.

For more information: archildrens.org/pedsplace



Arkansas Children's Hospital (ACH)

1 Children's Way, Little Rock, AR



Appointments 501-364-4000	Emergency Dept. 501-364-1185	Direct Admissions 501-364-6429
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Sub-Specialty Services Scheduling

Referrals and orders are submitted through **Healthy Planet Link**. Please include applicable clinic notes, lab and test results. Arkansas Children's Hospital (ACH) has more than 80 specialty clinics. [Please see a listing of clinics on pages 7-8.](#)

Numbers to Know

ACH Scheduling	501-364-4000
ACH Fax	501-978-6440
ACH Medical Records	501-364-1152 Fax: 501-364-3968
Managed Care Referral Line	501-364-1291 / 800-831-0538

ACH West Little Rock Clinic

16101 Cantrell Road, Suite 114, Little Rock, AR



Clinic Main Line: 501-364-8957 Fax: 501-364-8975

Sub-Specialty Services

Referrals and orders are submitted through **Healthy Planet Link**. Please include applicable clinic notes, lab and test results. **Clinic appointments are scheduled through Arkansas Children's Hospital in Little Rock** with patient appointments at the ACH West Little Rock Clinic.

Specialty Clinics

- Center for Obesity and its Consequences in Health (COACH)
- Diabetes
- Endocrine
- ENT
- Orthopedics

All specialty clinics require a physician referral at 501-364-4000.

Arkansas Children's

Sub-specialties

Scheduling for the following sub-specialties:

Referral Phone: 501-364-4000

Fax: 501-978-6440

Adolescent Medicine Clinic

Allergy Clinic

Asthma Clinic

Audiology

Cardiology Clinic/Heart Station

Cleft Clinic

Complex Care Clinic

Dermatology

Endocrine Clinic

- COACH Clinic
- Diabetes Clinic

ENT

- Aerodigestive Clinic
- Dream Clinic
- Headache
- Vascular Anomalies

Eosinophilic Disorders Clinic

Eye Center

Gastroenterology, Hepatology and Nutrition

Genetics and Metabolic

Growth and Development Clinic

Gynecology Clinic

Hem/Onc Brain and Spinal Cord Tumor Clinic

Hemophilia Clinic

High Risk Newborn Follow-up Clinic

Immunology Clinic

Infectious Disease Clinic

Nephrology/Hypertension/Renal Transplant Clinic

- Dialysis Center

Nephrology/Urology Complex Care Clinic

Neurology

- Epilepsy
- Concussion Clinic
- Headache
- Neurofibromatosis
- Tuberous Sclerosis
- Spinal Cord Disorders Clinic

- Neurovascular Clinic

- Spinal Muscular Atrophy Clinic

- Neurometabolic/Neurogenetics Clinic

- Muscular Dystrophy & Neuromuscular Clinics

- Neuroradiology

- Neuro-ophthalmology

- Neuropsychology

- Rehabilitation Clinic

- Rehab – Spasticity Management & Botox Clinic

- Tourette Center

- Neurophysiology Lab

- MEG Lab

- Spasticity and Intrathecal Baclofen Pump Clinic

Neurosurgery Clinic

Ortho, Sports Medicine and Fracture Clinic

- Brachial Plexus Clinic

- Hand Clinic

- Bone Tumor Clinic (ortho oncology)

- Urgent Care (Please see next page)

Pain Management Clinic

Plastic and Reconstructive Surgery

- Craniofacial

Pulmonary Clinic

- Sleep Disorders Clinic

Rice Medical Clinic in the Clark Center

Rheumatology Clinic

Speech Pathology

Surgery Clinic

Urology Clinic

Clinics with different phone numbers listed on the next page.

Arkansas Children's

Sub-specialties

Sub-Specialty	Phone	Fax
Burn Center	501-364-1323	501-364-3268
Burn Center Wound Clinic	501-364-1317	501-364-1649
Cardiac Catheterization Lab	501-364-1628	501-978-6440
Cardiothoracic Surgery	501-364-5858	501-978-6440
Craniofacial Orthodontics	501-364-1816	501-364-6800
Craniofacial Maxillofacial Clinic	501-364-5775	501-978-6440
Dental Clinic (special needs patients only)	501-364-1816	501-364-6800
Eating Disorders Clinic	501-364-2680	501-364-8975
Gender Clinic	501-364-6601	501-364-6626
Hematology/Oncology	501-364-2270	501-978-6440
-Hem/Onc Infusion	501-364-4627	501-978-6440
Pediatric Hospital Medicine	501-364-4361	501-364-3404
Physical Therapy, Occupational Therapy, Orthotic and Prosthetic Center	501-364-1192	501-364-3564
Pulmonary Hypertension	501-364-1479	501-978-6440
Orthopedic Urgent Care M-F 8 a.m.-3 p.m. Call	501-366-5482	

Arkansas Children's

Outpatient Testing

Testing	Phone	Fax
Outpatient Testing	501-364-1010	501-364-3578
Histology Lab	501-364-4238	501-364-3155
-Hematology/Coagulation/Special Coagulation Lab	501-364-1313	501-364-1550
-Metabolic Genetics Lab	501-364-1311	501-364-6910
-Microbiology/Virology Lab	501-364-4104	501-364-1265
-Molecular Diagnostics Lab	501-364-4242	501-364-6880
-Molecular Genetics Pathology Lab	501-364-4245	501-364-1733
-Special Immunology Lab	501-364-1804	501-364-6880
-Transfusion Medicine/Blood Bank	501-364-1314	501-364-1324
Gastroenterology Lab	501-364-4633	501-364-4658
Neurophysiology Lab	501-364-4000	501-978-6440
Pulmonary Lab	501-364-1819	501-364-1887
Radiology	501-364-4000	501-364-3549
-PACS support*	501-364-4000	achpacs@archildrens.org
-Bone Densitometer*	501-364-1180	501-364-3549
-Computerized Tomography*	501-364-1308	501-364-3549
-Diagnostic Radiology*	501-364-7774	501-364-3549
-Interventional Radiology*	501-364-4975	501-364-3549
-Magnetic Resonance Imaging*	501-364-3959	501-364-3549
-Nuclear Medicine*	501-364-1180	501-364-3549
-Ultrasound*	501-364-1181	501-364-3549
Sleep Disorders Lab	501-364-1893	501-364-6878
Tissue Typing, HLA & Immunogenetics Labs	501-686-7257	501-686-7443
Urodynamic Lab	501-364-4000	501-364-3960

Service Hours Admissions
7 a.m. - 9 p.m. 7 days

Emergency Department
24 hours/7 days

Outpatient Lab
8 a.m.- 4:30 p.m. M-F

Imaging Center
 CT 7:30 a.m. - 6p.m. M-F
 MRI 7:30 a.m. - 7:30 p.m. M-F
 MRI 8 a.m. - 4 p.m. Sat.
 X-Ray 6 a.m. - 6 p.m.
 US 7:30 a.m. - 6 p.m.
 Fluoro 8 a.m. - 4 p.m.

During normal service hours patients will check in to Radiology.

Same day add on imaging exams must be approved by the modality.

After hours imaging and lab draws will go through the ED unless approved by Radiology.

*These services are available for same day scheduling with approval from the modality.

ACH Jonesboro Clinic

520 Carson Street, Jonesboro, AR



Clinic Main Line: 870-336-2175 Fax: 870-336-2180

Sub-Specialty Services

Referrals and orders are submitted through **Healthy Planet Link**. Please include applicable clinic notes, lab and test results. **Clinic appointments are scheduled through Arkansas Children's Hospital in Little Rock** with patient appointments at Jonesboro. Please indicate Jonesboro as your preferred appointment location.

Full-Time Clinics

- Cardiology – Sam Lee, MD

Monthly Clinics

- Diabetes
- Endocrine
- Genetics
- Nephrology
- Neurosurgery
- Pulmonology
- Surgery
- Urology

Weekly Clinics

- Gastroenterology (GI)
- Neurology

Quarterly Clinics

- Adult Congenital Cardiology
- Developmental Rehab
- Electrophysiology
- Orthopedics

Ancillary Services

- ECHO
- EEG
- EKG, holter and event monitors
- Fetal Echocardiography
- Ultrasound

Telehealth

- Asthma
- Endocrine/Diabetes
- Fetal Cardiology
- Nephrology
- Sleep Disorders
- Spinal Cord Disorders
- Urology

All specialty clinics require a physician referral at 501-364-4000.

ACH Southwest Little Rock Clinic

9015 Dailey Drive, Little Rock, AR



Clinic Main Line: 501-364-6560 Fax: 501-978-6440

Sub-Specialty Services

Referrals and orders are submitted through **Healthy Planet Link**. Please include applicable clinic notes, lab and test results. **Clinic appointments are scheduled through Arkansas Children's Hospital in Little Rock** with patient appointments at Southwest LR Community Clinic.

Clinic features include bilingual staff, 15 exam rooms, X-ray suite, laboratory and WIC program accommodations.

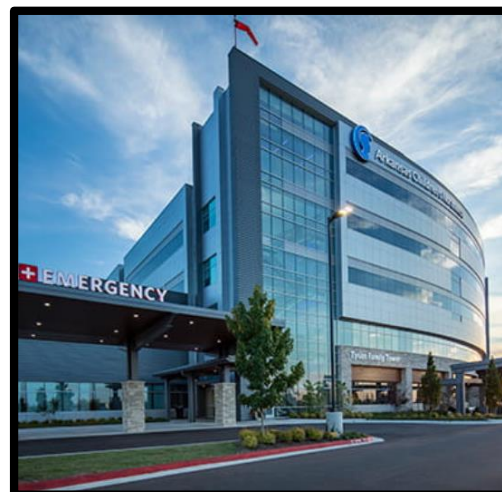
Specialty Clinics

- Allergy
- Breastfeeding Medicine
- Cardiology
- ENT
- Hem/Onc
- Neurology

All specialty clinics require a physician referral at 501-364-4000.

Arkansas Children's Northwest (ACNW)

2601 Gene George Blvd.
Springdale, AR



Main Line	Emergency Dept.	Direct Admissions
479-725-6800	479-725-6977	479-725-6966

Sub-Specialty Services Scheduling

Referrals and orders are submitted through **Healthy Planet Link**. Please include applicable clinic notes, lab and test results. **Clinics in blue are scheduled through Arkansas Children's Hospital in Little Rock** with patient appointments at ACNW. All others are scheduled through ACNW. Please indicate ACNW as your preferred appointment location.

- Allergy/Immunology
- Audiology
- Cardiology
- Endocrinology
- ENT – General
- ENT – Cleft Clinic
- ENT – Vascular Clinic
- Gastroenterology
- Gender Spectrum
- Genetics
- Gynecology
- Hematology/Oncology
- Hemophilia
- Infectious Disease
- Nephrology
- Neurology
- Neurosurgery
- Orthopedics
- Outpatient Laboratory
- Plastics
- Pulmonary
- Rheumatology
- Sleep
- Speech
- Sports Medicine
- Surgery Clinic
- Imaging Center: CT, MRI, X-ray, Ultrasound, Swallow Studies
- Rehab Clinic
- Urology
- Ancillary Services: Heart Station, EEG, PFT, Nutrition, Sweat Testing
- Physical Therapy: limited services

Numbers to Know

ACNW Outpatient Scheduling	479-725-6995	
ACNW Outpatient Fax	479-725-6582	
ACNW Outpatient Lab	479-725-6836	Fax 479-725-6572
ACNW Imaging Services	479-725-6988	Fax 479-725-6582
Arkansas Children's Hospital Scheduling	501-364-4000	
Arkansas Children's Hospital Appt. Center Fax	501-978-6440	

Provider-to-Provider

Cardiology	Kevin Hinkle, MD	Specialty Nurse 479-725-6896
Cardiology	Harrison Cobb, MD	Specialty Nurse 479-725-6894
Endocrinology	Juan Mejia-Otero, MD	Specialty Nurse 479-725-6881
Endocrinology	Heather Johnson, APRN	Specialty Nurse 479-725-6885
ENT	Charles Bower, MD	Specialty Nurse 479-725-6894
ENT	Val Wessel, APRN	Specialty Nurse 479-725-6894
Gen Surgery	Marcene McVay, MD	Specialty Nurse 479-725-6895
Hem/Onc	Bob Saylor, MD	Specialty Nurse 479-725-6888/6900
Hem/Onc	Cristyn Branstetter, MD	Specialty Nurse 479-725-6888/6900
Neurology	Tonya Balmakund, MD	Specialty Nurse 479-725-6891
Neurology	Stephen Jones, MD	Specialty Nurse 479-725-6892
Neurology	Collin Swafford, DO	Specialty Nurse 479-725-6891/6892
Orthopedics	Justin Hire, MD	Specialty Nurse 479-725-6893
Orthopedics	Adrienne Koder, DO	Specialty Nurse 479-725-6893
Orthopedics	Justin Morgan, APRN	Specialty Nurse 479-725-6893
Pulmonology	Astryd Menendez, MD	Specialty Nurse 479-725-6889
Pulmonology	Julie Thibodaux, APRN	Specialty Nurse 479-725-6890
Radiology		Radiology Tech 479-725-6847
Sports Med	Morgan Hopper	Specialty Nurse 479-725-6897
Urology	Megan Merrigan, APN	Specialty Nurse 479-725-6913

Service Hours Admissions
6 a.m. – 5 p.m. M-F

Emergency Department
24 hours/7 days

Outpatient Lab
7:30 a.m. – 10 p.m. M-F
7:30 a.m. – 4 p.m. Saturday

Imaging Center
CT 7 a.m. – 5 p.m. M-F
MRI 7 a.m. – 7:30 p.m. M-F
X-ray 7 a.m. – 10 p.m. M-F
US 7 a.m. – 6 p.m. M-F
Fluoro Call scheduling

Patients check in with admissions.

After hours imaging and lab draws go through the ED.

UAMS Clinics

On ACH Campus

The David M. Clark Center for Safe and Healthy Children is dedicated to the care and treatment of neglected and abused children and their families. It is a single, safe place for children to receive medical, psychological and social health services.

Family Treatment Program in the Clark Center

Clark Center for Safe & Healthy Children
Phone: 501-364-3810 / Fax: 501-364-3816
pediatrics.uams.edu/specialties/children-at-risk/

The Family Treatment Program provides specialized mental health care for victims and family members impacted by sexual abuse.

James L. Dennis Developmental Center

Phone: 501-364-1830 / Fax: 501-364-4967
pediatrics.uams.edu/clinical-programs-affiliates/dennis-developmental-center/

The James L. Dennis Developmental Center specializes in the assessment of developmental conditions that result in delayed milestones, inability to communicate effectively, inattention, hyperactivity, impulsivity, learning problems, and poor or atypical social interactions.

CoBalt (Community-Based Autism Liaison & Treatment Project)

Phone: 501-364-1877 / Fax 501-364-3110
[Cobaltar.org](https://cobaltar.org)

Teams are comprised of a medical professional (Physician or Advanced Nurse Practitioner) and a professional who has knowledge of child development who can complete diagnostic testing (Speech Pathologist, Psychologist, or Behavioral Specialist). Teams are located around the state and are seasoned professionals who have worked many years with children.

(Child Study Center) Psychiatry Services

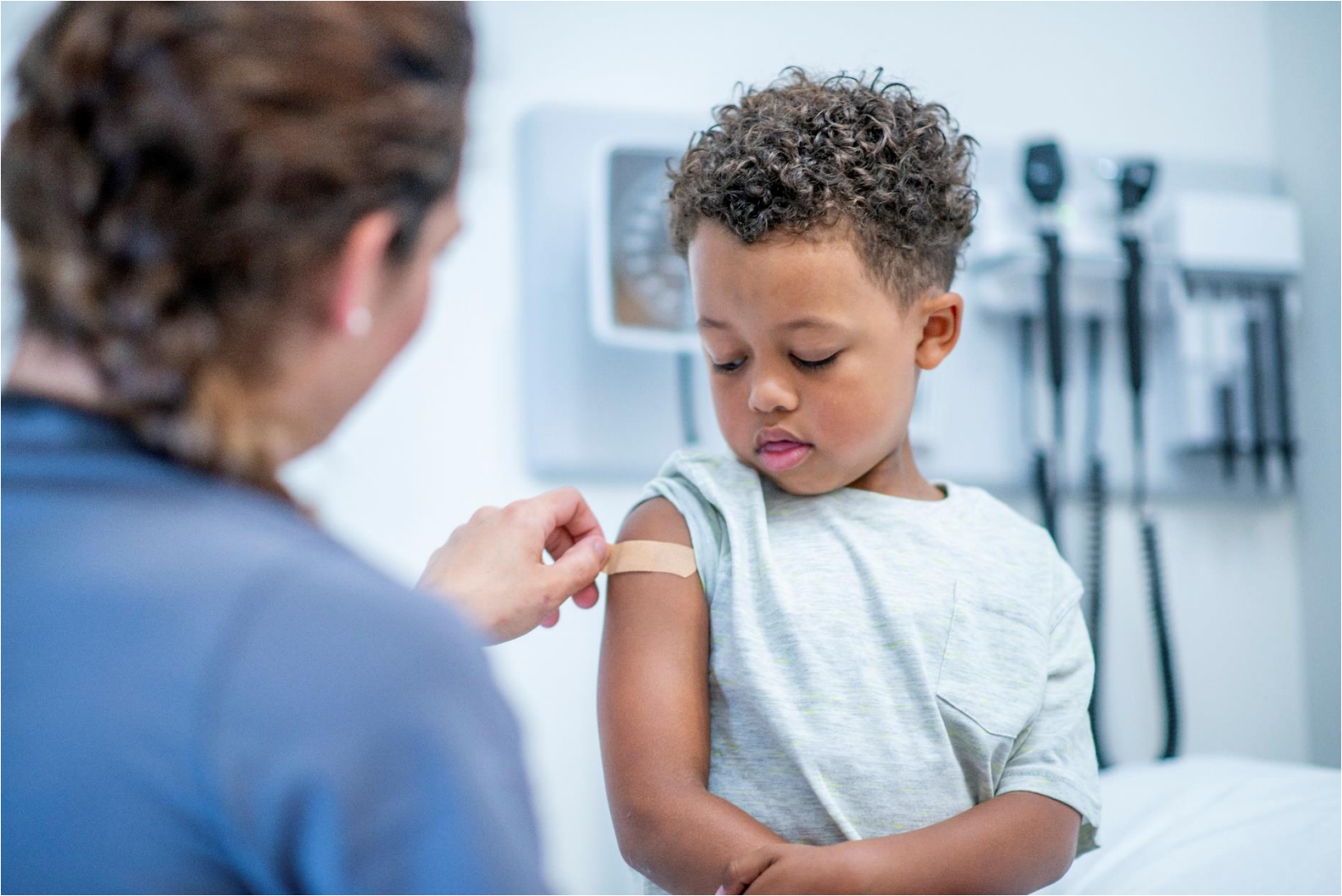
Clark Center for Safe & Healthy Children
Phone: 501-364-5150 / Fax: 501-364-3966

Services are available to help with problems related to anxiety, depression, conduct and behavior problems, emotional adjustment difficulties, learning difficulties, attention problems, child management issues and other psychiatric disorders affecting children, adolescents and their families.

Kids First

Phone: 501-526-8700 / Fax: 501-526-8740
[Kidsfirst.uams.edu](https://kidsfirst.uams.edu)

Arkansas' first pediatric day health care program for children with special health care needs.



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8/11/22