



Quick Reference for

Community Providers



Arkansas
Children's

HOSPITALS • RESEARCH • FOUNDATION

Arkansas Children's Who We Are



Arkansas Children's, Inc. is the only hospital system in the state solely dedicated to caring for children, which allows us to uniquely shape the landscape of pediatric care in Arkansas. The system includes:

- Arkansas Children's Hospital (ACH)
- Arkansas Children's Northwest (ACNW)
- Arkansas Children's Hospital Jonesboro Clinic
- Arkansas Children's Hospital Southwest Little Rock Clinic
- Arkansas Children's Hospital Pine Bluff Clinic
- Arkansas Children's Hospital West Little Rock Clinic
- Arkansas Children's Care Network (ACCN)
- Arkansas Children's Foundation (ACF)
- Arkansas Children's Research Institute (ACRI)
- Harvey Pediatrics, Operated by Arkansas Children's

Meet Your Physician Liaison Team

Arkansas Children's is committed to meeting the needs of community providers and healthcare professionals across the state and region. Our physician liaison team regularly travels throughout Arkansas to connect with pediatricians, family practice providers and specialists to share information about Arkansas Children's programs, services and referral resources.

Please call your physician liaison for help with Healthy Planet Link access, general questions and concerns, troubleshooting for issues with appointments or referrals, connecting with Arkansas Children's providers, or if your clinic information changes (such as a location move or the addition of new providers).



Dax McDonald
Supervisor, Marketing Operations
mcdonaldd@archildrens.org



Erica Bowman
Physician Liaison
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Samantha Hathaway
Physician Liaison
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Stephanie Pinkerton
Physician Liaison, Northwest
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Statewide Services

Angel One Transport

24 hours a day

800-ACH-HELP (800-224-4357)

501-364-6429

Angel One Transport provides critical care transport 24 hours a day across Arkansas. With a central base at Arkansas Children's Hospital in Little Rock and our new Jonesboro location, our team is ready to respond. By air, we can be anywhere within the state in an hour. Whether by air or ground, we bring critical care directly to the patient, ensuring seamless, timely transfer to a higher level of care.



Arkansas Children's Care Network

Arkansas Children's Care Network (ACCN) fundamentally transforms health care delivery for the children of Arkansas through a physician-led clinically integrated network (CIN) comprised of healthcare professionals who provide coordinated and accountable pediatric care supported by a sustainable financial model. This network improves quality, access, patient/family experience and affordability of health care, while increasing physician engagement and satisfaction. ACCN is the nation's first statewide pediatric CIN, promoting collaboration among primary care and specialty providers who treat children across Arkansas. ACCN enables its partners to work together in a clinically integrated manner, using common health protocols and pathways so each child receives quality care at the most appropriate location. To learn more, contact ACCNHelp@archildrens.org.

Arkansas Children's Operations Center

24 hours a day

888-764-KIDS (5437)

501-364-4455

The Arkansas Children's Operations Center offers a one-call transfer and direct admissions system, providing a centralized entry point to **all Arkansas Children's facilities**, streamlining the transfer process. Our operations center nurses can set up provider-to-provider calls. Referring physicians are connected directly, eliminating the maze of phone calls for patient transfer.

Healthy Planet Link

Healthy Planet Link is a secure web portal that connects you to information stored in our EMR for your referred and admitted patients. This portal allows you to:

- Access patients' results, notes, orders and more
- Request appointments/refer patients
- Place lab and imaging orders
- Receive automatic messages about important patient events
- No software to install

To sign up, please choose a site administrator for your clinic and have them visit archildrens.org/healthyplanet. After requesting a new account through the site, they will be sent their login information and will be able to add other users. For help with Healthy Planet Link, please contact your physician liaison.

Statewide Services

MyChart

Parents of referred patients can sign up for MyChart to manage their child's medical records and connect with their Arkansas Children's medical team online. MyChart enables a parent to:

- Manage their child's health information
- Communicate with their child's doctor
- Access test results faster
- Manage appointments
- Request prescription refills

Parents can sign up for MyChart by visiting archildrens.org/mychart.

Neonatal Consultation

24 hours a day

800-ACH-HELP (800-224-4357)

Consultations with our neonatologists are available 24 hours a day. Angel One dispatch personnel will connect you with a neonatologist via telephone or through telemedicine to discuss your patient(s).

Nursery Alliance

The Nursery Alliance creates networking and learning opportunities for both hospital members and Arkansas Children's Hospital, shared between people who are caring for newborns to work together to improve the health and well-being of babies and their families. Neonatologists at ACH provide consultations to physicians, educational support, quality data review, implementation of best practices and provide training as needed to help member hospitals provide the best care possible. ACH nurses and other key interdisciplinary care teams are available for consultations, staff education and share access to best practice standards of care to assist member hospital teams in the care of infants and high-risk newborns.

For more information, visit archildrens.org/nurseryalliance or contact Sara McGuire MSN,RN, Nursery Alliance Coordinator, at 501-364-6972 or McguireS@archildrens.org.

Peds PLACE

Peds PLACE (Physician Learning and Collaborative Education) is an interactive telemedicine conference for pediatrics. It takes place every second and fourth Thursday at noon and CME credit is available.

For more information, visit

medicine.uams.edu/pediatrics/education-training/office-of-education/continuing-education/



Arkansas Children's Hospital

1 Children's Way, Little Rock, AR 72202

Appointments: 501-364-4000

Direct Admissions: 888-764-5437

Emergency Department: 501-364-1185

Sub-Specialty Services Scheduling

Referrals and orders are submitted through **Healthy Planet Link**. Please include applicable clinic notes, lab and test results, and patient demographics. Arkansas Children's Hospital (ACH) has more than 80 specialty clinics. **A listing of clinics is available on pages 5-7.**



Numbers to Know

ACH Scheduling: 501-364-4000

ACH Fax: 501-978-6440

ACH Medical Records: 501-364-1152 Fax: 501-364-3968

Managed Care Referral Line: 501-364-1291 / 800-831-0538

ACH West Little Rock Clinic

16101 Cantrell Road, Suite 114, Little Rock, AR 72223

Clinic Main Line: 501-364-8957

Fax: 501-364-8975

Hours of Operation: Monday – Friday, 8 a.m. – 4:30 p.m.

Sub-Specialty Services

Referrals and orders are submitted through **Healthy Planet Link**. Please include applicable clinic notes, lab and test results and patient demographics. **Clinic appointments are scheduled through Arkansas Children's Hospital in Little Rock** with patient appointments at the ACH West Little Rock Clinic.

Specialty Clinics

- Center for Obesity and its Consequences in Health (COACH Clinic)
- Diabetes
- Ear, Nose and Throat
- Endocrine
- Gastroenterology
- Gynecology



Arkansas Children's Hospital

Sub-specialties

Adolescent Medicine Clinic

Allergy Clinic

Asthma Clinic

Audiology

Cardiology Clinic/Heart Station

Cleft Clinic

Complex Care Clinic

Dermatology

Eating Disorders Clinic

Endocrine Clinic

- COACH Clinic
- Diabetes Clinic

ENT

- Aerodigestive Clinic
- Dream Clinic
- Vascular Anomalies

Eosinophilic Disorders Clinic

- Transnasal Endoscopy (TNE)

Eye Center

Gastroenterology, Hepatology and

Nutrition

General Surgery Clinic

- Colorectal Clinic
- Pilonidal Cyst Clinic (Laser)
- Trauma Clinic

Genetics and Metabolic

- SATB2 International Clinic

Growth and Development Clinic

Gynecology Clinic

Hem/Onc Brain and Spinal Cord Tumor Clinic

Hemophilia Clinic

High Risk Newborn Follow-up Clinic

Immunology Clinic

Infectious Disease Clinic

Nephrology/Hypertension/Renal

Transplant Clinic

- Dialysis Center

Nephrology/Rheumatology Vasculitis Clinic

Nephrology/Urology Complex Care Clinic

Neurology

- Complex Epilepsy Clinic
- Epilepsy
- Headache
- MEG Lab
- Multiple Sclerosis & Demyelinating Disorders Clinic
- Muscular Dystrophy & Neuromuscular Clinics
- Neurofibromatosis
- Neurometabolic/Neurogenetics Clinic
- Neurophysiology Lab
- Neuroradiology
- Rehab- Spasticity Management & Botox Clinic
- Spasticity and Intrathecal Baclofen Pump Clinic
- Spinal Cord Disorders Clinic
- Spinal Muscular Atrophy Clinic
- Tourette Center
- Tuberous Sclerosis

Neurosurgery Clinic

- Complex Epilepsy Clinic
- Neurovascular
- Plagiocephaly Clinic

Ophthalmology Clinic

- Neuro-ophthalmology

Ortho, Sports Medicine and Fracture Clinic

- Bone Tumor Clinic (ortho oncology)
- Brachial Plexus Clinic
- Hand Clinic
- Spine
- Sports Concussion Clinic
- Urgent Care (Please see next page)

Pain Management Clinic

Plastic and Reconstructive Surgery

- Craniofacial

Pulmonary Clinic

- Sleep Disorders Clinic

Rehabilitation Clinic

- Concussion Clinic (non sports related)
- Rehab-Spasticity Management & Botox Clinic
- Spasticity and Intrathecal Baclofen Pump Clinic
- Spinal Cord Disorders Clinic

Rice Medical Clinic in the Clark Center

Rheumatology Clinic

Rheumatology/Nephrology Vasculitis Clinic

Speech Pathology

Urology Clinic

- Instep Clinic
- Kidney Stone Clinic
- Uro/Neph Clinic

To schedule a patient for the following sub-specialties, please contact:

Referral Phone: 501-364-4000

Fax: 501-978-6440

Clinics with different phone numbers are listed on the next page.

Arkansas Children's Hospital

Sub-specialties continued

Sub-Specialty	Phone	Fax
Burn Center	501-364-1323	501-364-3268
Burn Center Wound Clinic	501-364-1317	501-364-1649
Cardiac Catheterization Lab	501-364-1628	501-978-6440
Cardiothoracic Surgery	501-364-5858	501-978-6440
Craniofacial Orthodontics	501-364-1816	501-364-6800
Craniomaxillofacial Clinic	501-364-1612	501-978-6440
Dental Clinic (special needs patients only)	501-364-1816	501-364-6800
Hematology/Oncology	501-364-2270	501-978-6440
Hematology/Oncology Infusion	501-364-4627	501-978-6440
Pediatric Hospital Medicine	501-364-4361	501-364-3404
Physical Therapy, Occupational Therapy, Orthotic and Prosthetic Center	501-364-1192	501-364-3564
Pulmonary Hypertension	501-364-1479	501-978-6440
Orthopedic Urgent Care M-F, 8 a.m.-3 p.m. (same day or acute)	501-366-5482	

Arkansas Children's Hospital

Outpatient Testing

	Phone	Fax
Outpatient Testing	501-364-1010	501-364-3578
Bone Densitometer*	501-364-1180	501-364-3549
Computerized Tomography*	501-364-1308	501-364-3549
Diagnostic Radiology*	501-364-7774	501-364-3549
Gastroenterology Lab	501-364-4633	501-364-4658
Hematology/Coagulation/Special Coagulation Lab	501-364-1313	501-364-1550
Histology Lab	501-364-4238	501-364-3155
Interventional Radiology*	501-364-4975	501-364-3549
Magnetic Resonance Imaging*	501-364-3959	501-364-3549
Metabolic Genetics Lab	501-364-1311	501-364-6910
Microbiology/Virology Lab	501-364-4104	501-364-1265
Molecular Diagnostics Lab	501-364-4242	501-364-6880
Molecular Genetics Pathology Lab	501-364-4245	501-364-1733
Nuclear Medicine*	501-364-1180	501-364-3549
Neurophysiology Lab	501-364-4000	501-978-6440
PACS support*	501-364-4000	achpacs@archildrens.org
Pulmonary Lab	501-364-1819	501-364-1887
Radiology	501-364-4000	501-364-3549
Sleep Disorders Lab	501-364-1893	501-364-6878
Special Immunology Lab	501-364-1804	501-364-6880
Tissue Typing, HLA & Immunogenetics Labs	501-686-7257	501-686-7443
Transfusion Medicine/Blood Bank	501-364-1314	501-364-1324
Ultrasound*	501-364-1181	501-364-3549
Urodynamic Lab	501-364-2614	501-364-3960

Service Hours Admissions

7 days a week
7 a.m. - 9 p.m.

Emergency Department

24 hours, 7 days a week

Outpatient Lab

Monday - Friday
8 a.m.- 4:30 p.m.

Imaging Center

CT 7:30 a.m. - 6p.m., M-F
MRI 7:30 a.m. - 7:30 p.m., M-F
MRI 8 a.m. - 4 p.m., Sat.
X-Ray 6 a.m. - 6 p.m.
US 7:30 a.m. - 6 p.m.
Fluoro 8 a.m. - 4 p.m.

During normal service hours patients will check in to Radiology.

Same-day add on imaging exams must be approved by the modality.

After hours imaging and lab draws will go through the ED unless approved by Radiology.

***These services are available for same-day scheduling with approval from the modality.**

ACH Jonesboro Clinic

520 Carson Street, Jonesboro, AR 72401

Clinic Main Line: 870-336-2175

Fax: 870-336-2180

Hours of Operation: Monday – Friday, 8 a.m. – 4:30 p.m.

Sub-Specialty Services

Referrals and orders are submitted through **Healthy Planet Link**. Please include applicable clinic notes, lab and test results and patient demographics. **Clinic appointments are scheduled through Arkansas Children's Hospital in Little Rock** with patient appointments at Jonesboro. Please indicate Jonesboro as your preferred appointment location.

Full-Time Clinics

- Cardiology – Sam Lee, M.D.
- Dietitian- Caitlin Green, MS, RD, LD
- Endocrine – Sam Middleton, APRN
- GI – Sulaiman Bharwani, M.D.
- Neurology – Kelsi Davidson, DNP, APRN, CPNP
- Pulmonology – Katie Stickler, APRN

Ancillary Services

- ECHO
- EEG
- EKG, holter and event monitors
- Fetal Echocardiography
- Pulmonary Function Tests
- Transnasal Endoscopy (TNE)
- Ultrasound: Head, Hips, Abdomen

Visiting Clinics

- Adult Congenital Cardiology
- Developmental Rehab
- Endocrine
- Genetics
- Hematology/Oncology
- Nephrology
- Neurosurgery
- Orthopedics
- Urology
- Surgery – APRN

Telehealth

- Asthma
- Fetal Cardiology
- Gynecology
- Nephrology
- Neurology
- Urology
- Vascular Anomalies



For more information regarding our Jonesboro Clinic schedule, please scan the QR code below with your phone:



All specialty clinics require a physician referral at 501-364-4000.

ACH Southwest Little Rock Clinic

9015 Dailey Drive, Little Rock, AR 72209

Clinic Main Line: 501-364-6560

Fax: 501-978-6440

Hours of Operation: Monday – Friday, 8 a.m. – 4:30 p.m.

Sub-Specialty Services

Referrals and orders are submitted through **Healthy Planet Link**. Please include applicable clinic notes, lab and test results and patient demographics. **Clinic appointments are scheduled through Arkansas Children's Hospital in Little Rock** with patient appointments at Southwest LR Community Clinic. Clinic features include bilingual staff, 15 exam rooms, X-ray suite, laboratory and WIC program accommodations.

Specialty Clinics

- Asthma
- Audiology
- Breastfeeding Medicine
- Developmental Pediatrics
- Ear, Nose and Throat



All specialty clinics require a physician referral at 501-364-4000.

Arkansas Children's Northwest (ACNW)

2601 Gene George Blvd. Springdale, AR 72762

Main Line: 479-725-6800

Direct Admissions: 888-764-5437

Emergency Department: 479-725-6977

Sub-Specialty Services Scheduling

Referrals and orders are submitted through **Healthy Planet Link**. Please include applicable clinic notes, lab and test results and patient demographics.

Clinics in blue are scheduled through Arkansas Children's Hospital in Little Rock

with patient appointments at ACNW. All others are scheduled through ACNW. Indicate ACNW as your preferred location.



Numbers to Know

ACNW Outpatient Scheduling: 479-725-6995

ACNW Outpatient Fax: 479-725-6582

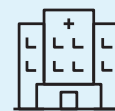
ACNW Outpatient Lab: 479-725-6914 Fax 479-725-6572

ACNW Imaging Services: 479-725-6988 Fax 479-725-6582

Arkansas Children's Hospital Scheduling: 501-364-4000

Arkansas Children's Hospital Scheduling Fax: 501-978-6440

- Allergy/Immunology
- Audiology
- Cardiology
- Endocrinology
- ENT - General
- ENT - Cleft Clinic
- ENT - Vascular Clinic
- Gastroenterology
- Gynecology
- Hematology/Oncology
- Hemophilia
- Infectious Disease
- Nephrology
- Neurology
- Neurosurgery
- Occupational Therapy
- Orthopedics
- Outpatient Laboratory
- Palliative Care
- Physical Therapy
- Plastics
- Pulmonary
- Rehab Clinic
- Rheumatology
- Sleep
- Speech
- Sports Medicine
- Surgery Clinic
- Urology
- Imaging Center: CT, MRI, X-ray, Ultrasound, Swallow Studies
- Ancillary Services: Heart Station, EEG, PFT, Nutrition, Sweat Testing



Service Hours

Admissions

Monday - Friday
6 a.m. - 5 p.m.

Emergency Department

24 hours, 7 days a week

Outpatient Lab

7:00 a.m. - 5 p.m., M-F
7:00 a.m. - 12 p.m., Sat.

Imaging Center

CT 7 a.m. - 9 p.m. M-F *

MRI 7 a.m. - 9 p.m. M-F *

X-ray 7 a.m. - 9 p.m. M-F

US 7 a.m. - 9 p.m. M-F

Fluoro Call scheduling

- May Require Prior Authorization

Patients check in with admissions.

Arkansas Children's Northwest

Specialty	Specialty Nurse Phone Number
Allergy	479-725-6377
Cardiology	479-725-6894 / 6896
Endocrinology	479-725-6885
ENT	479-725-6894
Gastroenterology	479-725-6905
General Surgery	479-725-6895
Hematology/Oncology	479-725-6888 / 6900
Infectious Disease	479-725-6377
Neurology	479-725-6891 / 6892 / 6887
Orthopedics	479-725-6893
Palliative Care	479-725-6893
Pulmonology	479-725-6890 / 6889
Radiology	479-725-6847
Sports Medicine	479-725-6897
Urology	479-725-6913

UAMS Clinics

Located on the Arkansas Children's Hospital Campus

Child Study Center - Psychiatry Services

Clark Center for Safe & Healthy Children

Phone: 501-364-5150 / **Fax:** 501-364-3966

Services are available to help with problems related to anxiety, depression, conduct and behavior problems, emotional adjustment difficulties, learning difficulties, attention problems, child management issues and other psychiatric disorders affecting children, adolescents and their families.

CoBALT (Community-Based Autism Liaison & Treatment Project)

Teams are comprised of a medical professional (physician or advanced nurse practitioner) and a professional who has knowledge of child development who can complete diagnostic testing (speech pathologist, psychologist or behavioral specialist). Teams are located around the state and are seasoned professionals who have worked many years with children.

For a list of available teams and locations, visit cobaltar.org.

David M. Clark Center for Safe and Healthy Children

Clark Center for Safe & Healthy Children

Phone: 501-364-3810 / **Fax:** 501-364-3816

The David M. Clark Center for Safe for Healthy Children is dedicated to the care and treatment of neglected and abused children and their families. It is a single, safe place for children to receive medical, psychological and social health services.

James L. Dennis Developmental Center

Phone: 501-364-1830 / **Fax:** 501-364-4967

The James L. Dennis Developmental Center specializes in the assessment of developmental conditions that result in delayed milestones, inability to communicate effectively, inattention, hyperactivity, impulsivity, learning problems, and poor or atypical social interactions.

Notes



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