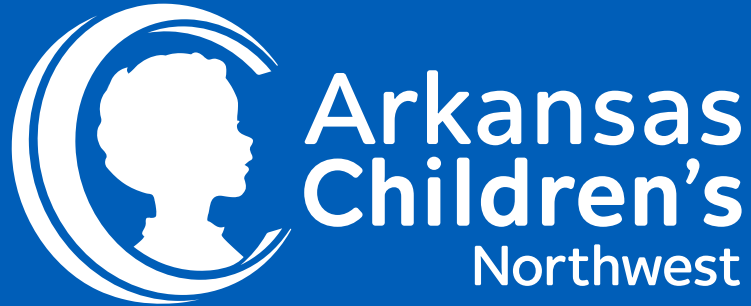




Annual Community Benefit Report

Fiscal Year 2024





Executive Summary

Arkansas Children's has a rich history of supporting the communities we serve. In fiscal year (FY) 2024, we continue this legacy with a combined \$136,906,080 community benefit investment, giving back to our communities through our two hospitals and health care system.

As we work to advance child health and address the issues identified in the 2022 Arkansas Children's Community Health Needs Assessments, this investment ensures that children receive necessary health care, regardless of the financial challenges their families may face. It also helps prepare future health care professionals through education, supports innovative research, addresses social conditions that impact children's well-being and facilitates partnerships that make lasting impacts on the health of our children.

While this work will not be complete until Arkansas is the healthiest, safest place to be a child, the efforts highlighted in this report showcase Arkansas Children's unwavering commitment to making children better today and healthier tomorrow.

Marisha DiCarlo, PhD, MPH

Vice President of Community Engagement, Advocacy and Health

About Arkansas Children's

MISSION

We champion children by making them better today and healthier tomorrow.

VISION

Unprecedented child health.
Defined, discovered, delivered.



VALUES

Safety

We are vigilant about creating an error-free environment for patients, families and team members.

Teamwork

We coordinate, communicate, cooperate and collaborate to ensure mutual respect and the highest level of service for our patients, families and team members with diverse backgrounds and perspectives.

Compassion

We demonstrate empathetic and equitable care and concern for patients, families and team members.

Excellence

We achieve the highest of standards and serve with distinction in order to be the best.



Safety and **Excellence** frame our work.
Teamwork and **Compassion** place people
at the center of all that we do.



HOSPITALS • RESEARCH • FOUNDATION

A History of Supporting Community

Arkansas Children's has a long history of supporting children and their families where they live, learn and play. From our early roots as a home for orphaned children to our role today as the pediatric health safety net for children in our region, we strive to provide outstanding clinical care, prepare professionals to serve children in the future and collaborate with others in the community to improve the health status of our children.

Guided by a triennial community health needs assessment (CHNA), Arkansas Children's invests in community benefit efforts that result in measurable improvements in child health. These efforts include programs or services that respond to a demonstrated health or community need and seek to achieve at least one of the following objectives:

- Improve access to health care.
- Enhance the health of the community.
- Advance medical or health knowledge.
- Relieve or reduce the burden of government or other community health efforts.



In fiscal year 2024, Arkansas Children's Northwest invested

\$31,637,585

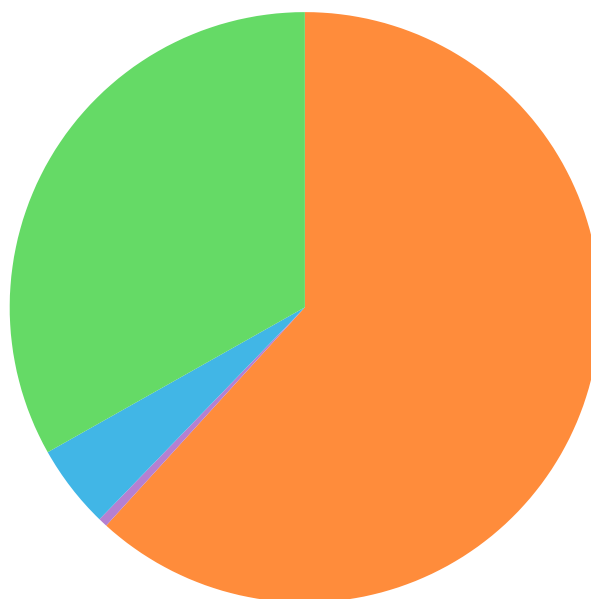
in Community Benefit efforts.

Financial Assistance **69.4%**

Health Professions Education **0.1%**

Cash & In-Kind Contributions **26.6%**

Community Health Improvement **3.9%**



This report summarizes community benefit efforts as reported for fiscal year 2024 on Schedule H of the IRS Form 990. It addresses the child health needs identified in the 2022 Arkansas Children's Northwest (ACNW) CHNA and the activities outlined in the ACNW 2023-2025 Implementation Strategy.

Financial Assistance

\$21,964,649

to support qualifying families' health care needs.



At Arkansas Children's, we recognize that medical bills can be a significant financial burden for families. That's why we assist families who cannot afford care, ensuring that they receive the medical attention their child needs without worrying about costs that might make it difficult for them to support their family.

By the Numbers

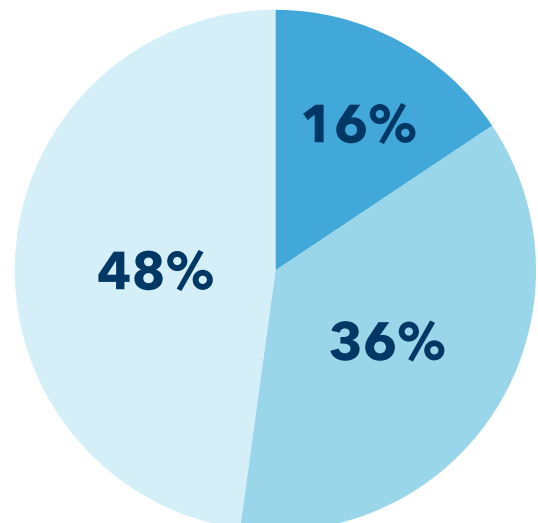
1,155 financial assistance applications

2,166 Medicaid applications



Financial Assistance At-A-Glance

Charity Care at Cost	\$3,433,705
Unreimbursed Medicaid	\$8,025,020
Subsidized Health Services	\$10,505,924
Total	\$21,964,649



Health Professions Education

\$41,005

to support the future health workforce.



Arkansas Children's contributes to the development of a skilled workforce and enhances access to health care by offering educational opportunities to health professionals across the state and beyond our borders.

This work includes activities and programs such as:

- Tuition assistance for health professions
- The Arkansas Children's Simulation Center
- Nursing student clinical rotations
- School nurse education

By the Numbers

354 nursing students received education

28 individuals received tuition assistance

Cash and In-Kind Contributions

\$8,401,101

to improve the health needs of children and their families.



Arkansas Children's makes cash and in-kind contributions to support nonprofits that share our mission and help us address child health needs identified in our triennial community health needs assessments.

During FY24, these contributions supported 18 organizations, including the Northwest Arkansas Council, Compassion House, Children's Safety Center of Washington County and the Community Service Youth Foundation.

18
organizations supported

Community Health Improvement

\$1,230,830

to support the identified health needs of children and their families.

Arkansas Children's invests in community health improvement programs aimed at addressing the identified health needs outlined in the 2022 ACNW CHNA through a collaborative, partnership-based approach.

Community Health Promotion for a Safer Tomorrow

Delivering care to children where they learn and grow helps keep children in school, caregivers at work and children happier and healthier. In FY24, the ACNW Primary Care Clinic held a vaccination event at a high-need local school, helping 56 students catch up on immunizations with 127 Vaccines for Children (VFC) stock vaccines.

Injury prevention efforts at ACNW focus on making Arkansas a healthier and safer place for children. In FY24, we educated medical personnel in emergency burn management, trained community members as Child Passenger Safety Technicians (CPSTs), certified babysitters through Safe Sitter® and taught parents about safe sleep and infant safety.

Supporting Culturally Sensitive Care

Northwest Arkansas has a diverse patient population, including many non-English speaking families. To provide culturally sensitive care, our 12 on-site interpreters assist patients beyond accreditation requirements, which is especially important for the Marshallese and Hispanic communities served at ACNW.



