

Title:	Financial Assistance (Shared Hospital)
Owner:	Stephanie Jackson (ADMISSIONS DIRECTOR)
Co-Owner:	Annemarie Witecki (Ancillary Services Director)
Recommending Group:	Patient Financial Services
Oversight Group:	Shared Hospital Policy Committee
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Approval By:	Trisha Montague (Executive VP/Interim COO)
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Covered Entities:	Arkansas Children's Hospital (ACH) Arkansas Children's Northwest (ACNW)

KAKIEN

Ewör jeen in jipaň(Financial Assistance) an Arkansas Children(ACH and ACNW) ñan rinañinmej ro/ro rej bök eddo er, im bwe ren maroñ in bök jipaň in, joñan jeen eo baamle kein rej aikuj kōmmane en bed ilo ak ilal in 250% labōl in jeramōl eo an Federal(Federal Poverty Level), im kōkāleel in ej itok jen Arkansas Children. Jeen in jipaň in(Financial Assistance) enaj kabare 100% in joñan eo kwon kar eddo in kōlāiki, ñan ro rekar bwe ren bök jipaň kein ilo kakien in jej lore. Arkansas Children ej likit aolepen buñton ne kein ñan am jelā, ñan kwalok ke komaroñ bök jipaň kein, im ñan lewaj kadikdiklok ko.

KÖL AK WÄWEIN KO

- I. Kōjela im aolep melele ko ikijen kien kin jeen in jipaň eo (Financial Assistant Policy)
 - A. Kōjela in kin (FAP) enaj eddeb ilo jejo jikin ko ilo Ajbitōl in, bareinwōt jikin jeek in/kōdeloñ rinañinmej ro, Jikin idiñ eo (ER), jikin taktō ko ilo Outpatient, im ilo jikin jaaj/akkaun ko an rinañinmej eo(Patient Accounts).
 - B. Aolep melele ko kin (FAB) enaj iwōj ilo kajin eo elukkun alikar, bareinwōt abūlikāejen im ukook ko rebed ilo website eo an Arkansas Children.
 - C. Ukook ilo kajin Spanish ebereinwōt wōr, einwōt ke kajin eo ekkā an rinañinmej ro im ejabwe ak edik aer jela kajin pelle, im eitín aolep ien jej ioni ilo aolep makitkit ak jerbal ko an Arkansas Children.
 - D. Bill eo am jen Arkansas Children ekoba juōn kōjela kin jeen in jipaň eo (FAB) im aolep melele ko ñan tōbare er.

E. Rijerbal ro ak ro uaan Arkansas Children Admission im Patient Account rar ekatak, im elap aer jelā uaki aolep kajjitōk ko ikijen jeen jipañ eo (Financial Assistance). Ñe ro uaan teem in rejjab maroñ uaki kajjitōk ko am, jenaj jipañ eok tōbar Children Admission ilo 501-364-1230 ak Arkansas Children Northwest Admission ilo 479-725-6966.

II. Diklok im Jimwe ko ñan deloñe jipañ ko

A. Diklok ko – Ñe alikar am maroñ bōk jipañ ikijen jeen in jipañ eo (Financial Assistance), Arkansas Children enaj kōllāiki 100% in bill eo am im kwon kar bōk eddo in elkin an ijoko jet kōllāki bill eo am, (einwōt injuren eo am ak kōllā ko jen jikin jerbal).

B. Joñan Wōneem- Bwe kwon deloñe jeen in jipañ in, ro rej jerbal imweo rej aikuj kōmmame lal in 250% im bed ilo labōl in jeramōl eo an Kien, im alikar eo enaj walok ilo ien eo kwoj kanne ñan bōk jipañ kein.

C. Wāwein Jipañ – Jōrbej ko rekkar ñan bōk jeen in jipañ in ej kijen nañinmej ko kwoj lotok taktō kaki. Jōrbej ko rejjab ekkar ñan bōk jeen in jipañ in ej kijen kōman oktak/kōkmanman lak enbwinim.

D. Jeijo kokobaba bwe kwon deloñe jipañ kein-

1. Ri-nañinmej eo ear lotak Amedka in ak EJJAB jukjuk im amnok ilo Arkansas, im jōrbej ko rar bōk jikier reidriñ ilo tore eo ear lotok taktō, im emōj an allikar ke emaroñ bok jipañ in ej bed iumin [Acceptance of Out-of State Patients \(ACH\)](#) .

E. Rilikin ro im ro nukier im ejelok aer kein kamool kin deloñtok eo aer ñan Amedka in ibben ri jikuul, peejne, ak tourist ro rej kōjebal visa, remaroñ bōk jeen in jipañ in (Financial Assistance), ñe renaj diklok jen 21 yiō: ak ñe reritto lok jen 21 yiō im rebed iumin kakien ne [Acceptance of Adult Patients \(System-Wide\)](#). Weppen ko kin jeen in jipañ in ñan ri-nañinmej ro enaj bedbed ekar ñan bajet, emaroñ wōr oktak ko, im renaj bar etali ekar ñan kajojo keej. Joi im lale Section IV ñan tibdikin melele ko im wāwein aer jerbale jeen in jipañ in ñan ri-nañinmej rein.

F. Jōrbej ko rar kake ñan rinañinmej ro im ear kabar/kōllā jen [International Patient \(ACH\)](#) reban tōbrak ñan jeen in jipañ in.

G. Bwe kwon maroñ tōbrak ñan jeen in jipañ in, ejjab ba kwe ri ia, kalar in kilim, kwe man ke ak kōra, kabuñ ta, yiō, ak kwoj jen lal ta.

III. Etale Abūlikāejen im Wāwein am jelā ñe komaroñ bōk jipañ ko

- A. Arkansas Children enaj kōjerbale Abūlikāejen eo naetan Financial Assistance im Need based im pepa in japoot ko renaj aikuji ñan lale komaroñ ke tōbrak ñan jipañ in. Abūlikāejen in ej an Ajbitōl in an Arkansas Children, Arkansas Children Northwest, im ekitubuu aolep jikin taktō ko an AC.
- B. Eñin pepa ko raurōk im kwon kebooji:
 - i. Rijiit in jeek ko am tarin juōn alloñ, deloñ in jeen ilo bank im jermal ko eierlok wōt, ak pepa in tāāk eo am yiō eo ej jemloklok. Ñe ri kanne eo enaj boktok aolepen pepa kein ba kaki ien eo jej jilkinlok abūlikāejen eo, pepa eo ikijen diklok in joñan eo kwoj kōmmame, enaj bed ilo karōk im bebe.
 - ii. Armej ro ejelok aer jermal/kōllā im rejjab bed ilo Medicaid, Medicare, ak jikin kaikujuk injuren ko an Marketplace, raikuj kwalok, ilo jeje, ewi wāwein aer bōk aikuji ko aer jen ran ñan ran.
- C. Bar jet kokobaba ko remaroñ kadeloñe eok ñan jipañ kein:
 - 1. Aolep repoot ko am jen Credit bureau ko
 - 2. Abūlikāejen ñan Medicaid ak Medicaid eo am emōj an weppen.
 - 3. Melele im kajjitōk ko jen Arkansas Children ilo aer tōbar eok kin jipañ in.
- D. Ri-nañinmej eo ak eo ej bōk eddo in renaj lale ñe remaroñ tōbrak ñan Medicaid. Financial Counselor ro remaroñ jipañ rinañinmej eo ak eo ej bōk eddo in kanne abūlikāejen eo. Ñe kwojjab tōbrak ñan jipañ in, einwōt Medicaid, innem jenaj lale ñe komaroñ kanne ñan bōk jeen in jipañ in.
- E. Ro ilo Admission renaj lale komaroñ ke tōbrak ñan jipañ in, im renaj kōjelāik rinañinmej eo ak eo ej bōk eddo in, emaroñ 30 raan jen ien eo jaar loe abūlikāejen eo.
- F. Elañe kwojjab tōbrak ñan jeen in jipañ in kinke kwar jab boktok pepa ko jaar aikuji, jenij kōjelāik rinañinmej ak eo ej bōk eddo in er kin pepa ko rejako im jaikuji, im abūlikāejen eo enaj kilōk mae ien kwojibwetok pepa ko raikuji.
- G. Elaññe kwojjab tōbrak ñan jeen in jipañ in kinke kwojjab iooni aolepen jermal ko raikuji, komaroñ bar kanne ñe ewōr oktak in nōmba ilo kabijuknen, ak ewōr oktak ilo joñan eo kwoj kōmmame jen jikin jermal.

IV. Rilikin ro koba nukier im ejelok aer kein kamool kin deloŋtok eo aer ñan Amedka im rej kōjerbal visa ikijen ri jikuul, peejne, ak tourist ro.

- A. Ñe jeloe aolepen pepa ko rekkar im raikuji, ri-nañinmej ro im retōbrak ñan jeen in jipañ in remaroñ lotok jikin taktō, taktō ilo Outpatient, Intensive Care im Emergency, ekkar ñan etale kein renaj bedbed ioon ro uaan teem in taktō in, kin joñan nañinmej eo kwoj bed kake im wōnmanlok ko renaj bōk jikin, ikijen nañinmej eo am.
- B. Jejo ian kauwatata ko rellap, wōnen ko rellap, ak wāwein debij-bōbrae nañinmej ko rellap einwōt (ejjelok jemlokin ñan) ECMO ej juōn ialan jipañ ikijen transplant, kein jermal ko rej jipañ menono, nañinmej ko rekauwatata im raikuj mwijmwij, wāwein am bōk/lelok juōn paat jen juōn armej, nañinmej ko rekauwatata im raikuji mijiin ko, im ko elap aer aikuj in liklik bōtōktōk, jenij kile er jejo wōt ien im aikuj weppen jen ippān Chief Medical Officer(CMO) im Chief Financial Officer (CFO).
- C. Nañinmej eo am, wōnmanlok ko renaj bōk jikier ikijen nañinmej eo am, wōnen taktō, jikin ko jet rōbellok ñan am bukōt ejmour ie, ak jikin jipañ ko rōbellok ikijen ejmour kwoj būki jen jukjuk in bed eo, ak ñe ewōr an bamle eo kajjitok ikijen bajet, innem jipañ jen consulate eo im ro rej bōk eddoin bajet eo renaj kōmmame juōn kālet mokta jen aer naj loe eok kin nañinmej eo am.
- D. Ñe jabdewōt treatment emman ippān teem in taktō eo, taktō eo ej lolorjake rinañinmej eo im section/service chief eo, eddo eo aer bwe ren kur ñan juōn kwelok ibben CMO im CFO ñan etale kajjitōk/abōnōnō eo. Ñe section/service chief eo ej takto ien in, innem taktō eo kein karuo ej jen ijin wōt, renaj kur tok bwe en bōk kwonaan.
- E. Kilen/wāwein aer kōweppen e

Ñan japoot aolep jemlok ko ikutkut kenono kaki ikijen kauwatata ko rellap, onān ko rellap, im/ak treatment ko ñan bōbrae/kemour, jekjek ko im renaj bōk jikier ej:

- 1. 100% in jermal in etale ko rej kōmmame ilo juōn allōñ ikkijien FAP, im keej ko an rinañinmej ro rej make kōllā, ej itok jemlok eo jen VP eo an Patient Financial Service, ak lomnak in naj kōjeorlok jermal in etale in ñan CMO im CFO eo, elañe keej kein renaj laplok muri ko aer jen \$100,000:

2. Financial counselor ro renaj kalikar wōn iaan rinañinmej rein ilo kurup in elap uwota kake er im ewōr naninmej kein ippeir, im rej elajrak ilo numba 6 ilo jekjen in im ekkā an lap kauwotata, lap onāān im treatment ko ñan bōbrae/kemour.
3. Financial Counselor ro renaj jerbal ibben ra eo an Social work ilo aer kōjelaik taktō eo ej lale rinañinmej eo im teem eo an, ñan aer kenono ibben CMO im CFO eo, elañe kauwotata ko rellap, onāān ko rellap im treatment ko ñan bōbrae/kemour ej bed wōt ke ilo karok im bebe.
4. Ikutkut in kenono enaj bōk jikin ikōtaan rijerbal rein ilo aer aikuj in kenono ippan CMO im CFO eo, elañe kauwotata ko rellap, onāān ko rellap im treatment ko ñan bōbrae/kemour, ej bed wot ke ilo karok im bebe ñan rinañinmej ro, im ejjelok ialan aer kōllaiki muri ko aer.
5. Elañe ejjab tōbrak rinañinmej eo ñan bōk jipañ in, CMO kab CFO eo enaj kenono ibben Legal Tipatmen eo an Arkansas Children.
6. Naniñmej ko kenono kaki kein:
 - a. Immunodeficiency
 - b. Cancer
 - c. Cardiomyopathy
 - d. Catastrophic encephalopathy
 - e. Catastrophic epilepsy
 - f. Chronic renal failure
 - g. Chronic respiratory failure
 - h. End stage renal disease
 - i. Failed Fontan
 - j. Heart surgery
 - k. Immunodeficiency
 - l. Myocarditis
 - m. Tracheostomy

V. Abūlikāejen in Jipañ Kadikdik Muri im Jikin Kakon Melele Ko

- A. Enaj alikkar joñan eo renaj kadiklok jen joñan muri eo an ri-nañinmej eo, ak eo enaaj bōk eddoin kōllāiki muri eo, ilo iien eo emōj aer kalikar joñan muri an ri-nañinmej eo ak eo enaj bōk eddoin muri eo. Jipañ in ñan kadiklok muri ko am enaj jerbal wōt iumin 6 alloñ, jen tōre eo ear alikar am bōk jipañ in.
- B. Jipañ in kadrikdik muri ko an rinañinmej in enaj bōk jikin, ñe aolep kōllā emōj aer itok jen injuren.

C. Aolepen abūlikāejen in jipaň ko im Alikar in jipaň kein renaj kwon iumin 7 yiō. Jerbal in etale eo enaj itok jen ippān Manija eo an Patient Financial Service jabrewōt iien ñan lale ñe rar loor aolep kakien ko.

D. Jeen in kadiklok muri eo am enaj bōk jikin elañe ealika ke rinañinmej/ri-bōk eddo eo ejjab maroñ köllā.

VI. Ewōr joňan jaaj ñan ro im renaj bōk Jeen in Jipaň in

E. Muri ko an juōn ri-naniñmej/ri-bōk eddo ro enaj alika jen Arkansas Children elañe kwonaj tōbrak ñan jipaň in ej aiku:

1. Diklok jen muri in taktō eo am im,
2. Enjab laplok jen joňan eo ekka aer kamuriki ro ewōr aer injuren ak ro im rej bōk jipaň jen burokiraam ko an Kien.

F. Arkansas Children ej lale joňan muri ko ekkā aer lelok ñan ri-nañinmej ro ilo aer kōjermal wāwein eo rej naetan look back method(rooliklak ñan etale). Kinke Arkansas Children ej kake 100% in kadikdik muri ñan ri-nañinmej/ak ri-bōk eddoin muri eo bwe en alika aer tōbrak ñan jeen in jipaň in, Arkansas Children enaj jermal im loor kakien ko an IRS ikkijien aer jipaň kadiklok muri kein..

VII. Wāween teltel muri ko reinjuōn lok

Arkansas Children's ejjab teltel muri ilo wāwein eo einjuōn lok ñan ro im renaj tōbrak ñan jeen in jipaň

VII. Taktō ro

Jōrbej in jipaň ko ilo Arkansas Children rej itok jen UAMS Faculty Group Practice (FGP), rej bareinwōt belloko ñan ro rej bukōt jipaň iuwmin kakien in.

Jōrbej ko rej jen ri-jermal ro im rejjab mōttan FGP, reban tōbrak ñan jeen in jipaň in. Ri-jermal ro ewōr aer maroñ ilo Arkansas Children ak rejjab mōttan FGP rej elajrak einwōt ri-jermal ro rejjab bōk kwonaer. (Non-Participating Providers Addenda).

JIKIN BUKÖT MELELE KEIN

1. Link ko ñan buköt melele kein:

- a. [International Patient \(ACH\)](#),
- b. [Acceptance of Out-of-State Patients \(ACH\)](#)
- c. [Acceptance of Adult Patients \(System-Wide\)](#)

ENDNOTES

Keywords: Financial, Payment, Assistance, Help, Discount, Charity, Free, Care, Collections, Bills, Need, Indigent

ADDENDA

[Financial Assistance Application \(Addendum\)](#)
[Financial Assistance Plain Language Summary \(Addendum\)](#)
[Financial Assistance Plain Language Summary-Spanish \(Addendum\)](#)
[Financial Assistance Non-Participating Providers \(Addendum\)](#)

ACH & ACNW: Shared Hospital Policy

Financial Assistance (Shared Hospital)